

Regular Meeting of the

Santa Clara County Health Authority Credentialing/Peer Review Committee

Wednesday, December 7, 2022, 12:15 PM – 1:30 PM

Santa Clara Family Health Plan

6201 San Ignacio Ave, San Jose, CA 95119

VIA TELECONFERENCE

(408) 638-0968

Meeting ID: 854 7601 4136

Passcode: AiR85B0Z

<https://us06web.zoom.us/j/85476014136?pwd=Mk0vV3ZlNUVjZlRU5kSHV1Si8xZz09>

AGENDA

1. Roll Call / Establish Quorum	Dr. Nakahira <i>or designee</i>	12:15	5 min
2. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The Credentialing/Peer Review Committee reserves the right to limit the duration of the public comment period to 30 minutes	Dr. Cordero-Gamez	12:20	5 min
3. Open Session Meeting Minutes Review Open Session Credentialing Committee meeting minutes of October 5, 2022 and October 26, 2022 Possible Action: Approve Closed Session minutes of October 5, 2022 and October 26, 2022	Dr. Cordero-Gamez	12:25	5 min
4. CMO Update Informational Update	Dr. Nakahira <i>or designee</i>	12:30	5 min
5. 2023 Attestation	All	12:35	3 min
6. 2023 Calendar	FYI	12:38	2 min
7. 2023 Chair Nomination and Appointment Possible Action: Approve 2023 Chair Nomination and Appointment	Dr. Nakahira <i>or designee</i>	12:40	5 min
8. Credentialing Committee Meeting In-Person Beginning February 28, 2023	FYI	12:50	5 min
9. Adjourn to Closed Session Pursuant to Welfare and Institutions Code Section 14087.36 (w)		12:55	
10. Closed Session Meeting Minutes Review Closed Session Credentialing Committee meeting minutes of October 5, 2022 and October 26, 2022	Dr. Cordero-Gamez	12:55	5 min

Possible Action: Approve Closed Session minutes of
October 5, 2022 and October 26, 2022

11. Old Business Peer to Peer follow	Dr. Nakahira <i>or designee</i>	1:00	0 min
12. New Business None	Dr. Nakahira <i>or designee</i>	1:00	0 min
13. PQI Summary Report from 05/01/2022 to 10/31/2022	Dr. Nakahira <i>or designee</i>	1:00	5 min
14. Medical Board Alerts None	Dr. Nakahira <i>or designee</i>	1:05	0 min
15. Independent Network Credentialing a. CMO Approved Clean Files Possible Action: Approve CMO Approved Clean Files b. Provider profiles review by Committee Possible Action: Approve Provider profiles review by Committee	All	1:05	10 min
16. Independent Network Re-credentialing a. CMO Approved Clean Files Possible Action: Approve CMO Approved Clean Files b. Provider profiles review by Committee Possible Action: Approve Provider profiles review by Committee	All	1:15	10 min
17. Adjournment Next Meeting: Wednesday, February, 1, 2022	Dr. Cordero-Gamez	1:25	

Notice to the Public—Meeting Procedures

- Persons wishing to address the Credentialing/Peer Review Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Catherine Almogela 48 hours prior to the meeting at 408-874-1785.
- To obtain a copy of any supporting document that is available, contact Catherine Almogela at 408-874-1785. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.

ROLL CALL

PUBLIC COMMENT

For a Regular Meeting of the

Santa Clara County Health Authority Credentialing/Peer Review Committee

Wednesday, October 5, 2022, 12:15-1:30 PM
Santa Clara Family Health Plan - Teleconference
6201 San Ignacio Ave, San Jose, CA 95119

Minutes – Open Session

Members Present:

Mario Cordero-Gamez, MD, Chairperson
Laurie Nakahira, DO, Chief Medical Officer
Clara Adams, LCSW
Jimmy Lin, MD

Staff Present:

Janet Gambatese, Director, Provider Network
Operations
Karen Fadley, Manager, Credentialing, Provider
Data, and Reporting
Catherine Almogela, Credentialing Coordinator

Members Absent:

Peter L. Nguyen, DO

Others Present:

None

1. Roll Call / Establish Quorum

Laurie Nakahira, DO, Chief Medical Officer, convened the meeting at 12:16 pm. Roll call was taken and a quorum was established.

2. Public Comment

There were no public comments.

3. Review Open Session Meeting Minutes of August 3, 2022

The meeting minutes were distributed to the Committee at the meeting. The Committee reviewed the minutes.

It was moved, seconded, and the Open Session Meeting Minutes was unanimously approved.

Motion: Dr. Lin

Second: Dr. Nakahira

Ayes: Dr. Cordero, Dr. Nakahira, Ms. Adams, Dr. Lin

Absent: Dr. Nguyen

4. CMO Update(s)

Laurie Nakahira, DO, Chief Medical Officer shared the following information updates:

- SCFHP still getting ready for Dual Eligible Special Needs Plans (DSNP) implementation. The Cal MediConnect (CMC) product line will be ending December 31, 2022. The DSNP program will be starting on January 1, 2023.
- Department of Managed Health Care (DMHC) audit is coming up on the third week of October 2022.
- Department of Health Care Services (DHCS) audit in March is still pending audit report.
- SCFHP is working on the 2024 Medi-Cal contract with DHCS.

- Dr. Robertson passed away on September 12, 2022 due to a single car accident. He will be truly missed by SCFHP and the community.

5. Delegated Credentialing Quarterly Reports

The following quarterly reports for the delegated network were presented to the Committee for review with no suspensions, or terminations:

- LPCH Q2
- NEMS Q2
- PAMF Q2
- PCNC Q2
- PMG Q2
- Stanford Q2
- VHP Q2
- VSP Q2 – Advantage and Medicaid

Adjourn to Closed Session

The Committee adjourned to closed session at 12:26 pm to discuss agenda items 7-14.

Mario Cordero-Gamez, MD
Committee Chairperson

For Ad hoc Meeting of the

**Santa Clara County Health Authority
Credentialing/Peer Review Committee**

Wednesday, October 26, 2022, 12:15-12:45 PM
Santa Clara Family Health Plan - Teleconference
6201 San Ignacio Ave, San Jose, CA 95119

Minutes – Open Session

Members Present:

Mario Cordero-Gamez, MD, Chairperson
Laurie Nakahira, DO, Chief Medical Officer
Clara Adams, LCSW
Jimmy Lin, MD
Peter L. Nguyen, DO

Staff Present:

Catherine Almogela, Credentialing Coordinator

Members Absent:

None

Others Present:

None

1. Roll Call / Establish Quorum

Laurie Nakahira, DO, Chief Medical Officer, convened the meeting at 12:15 pm. Roll call was taken and a quorum was established.

2. Public Comment

There were no public comments.

3. Adjourn to Closed Session

The Committee adjourned to closed session at 12:18 pm to discuss agenda items 4.

Mario Cordero-Gamez, MD
Committee Chairperson



CMO UPDATE

2023 CONFIDENTIALITY, CONFLICT OF INTEREST, AND NON-DISCRIMINATION AGREEMENT

Applicability

All Santa Clara Family Health Plan (SCFHP) employees and affiliates, including consultants, peer reviewers, members of the following committees: Quality Improvement, Pharmacy and Therapeutics, Utilization Management, Physicians Peer Review and Credentialing and temporary employees.

Confidentiality Statement

SCFHP employees and affiliates involved in the evaluation of quality of care must recognize that confidentiality is vital to the free and candid discussion necessary for effective peer review and quality improvement activities. *Therefore, all employees and affiliates are required to respect and maintain the confidentiality of all review discussions, deliberations, records, and other information generated in connection with these activities, and to make no voluntary disclosures of such information, except to persons authorized to receive it in the conduct of business.*

Furthermore, participation in quality management activities is based upon the premise that every other SCFHP employee will similarly preserve the confidentiality of these activities. All employees are entitled to undertake such action as is deemed appropriate to ensure that this confidentiality is maintained, including actions necessitated by any breach or threatened breach of this agreement.

Conflict of Interest Statement

Any employee or affiliate, as defined above, who has a conflict of interest with respect to any matter being reviewed, shall report the conflict of interest either to the Department Manager or to the person requesting the peer review. An employee or affiliate shall be deemed to have a conflict of interest if he/she has 1) any involvement in the care of the plan member whose case is under review; 2) any fiduciary interest in or fiduciary relationship with the provider in question; or 3) any other involvement in the case which impairs his/her objectivity in performing the review.

All Committee members and peer reviewers with a conflict of interest shall refrain from participating in the peer review process and shall absent him/herself from any proceeding of the committee in which such issues are raised for consideration. Committee members shall report conflict of interest to the committee chairperson and shall refrain from casting a committee vote on any issue related to a conflict of interest.

Non-Discrimination Statement

SCFHP employees and affiliates agree not to make credentialing and recredentialing decisions based solely on a practitioner's race, ethnic/national identity, gender, age, sexual orientation or the type of procedure or patient in which the practitioner specializes.

Agreement

I, the undersigned, have read and understand the above Confidentiality, Conflict of Interest, and Non-Discrimination Statements and agree to abide by these standards and requirements in the conduct of my responsibilities at/with Santa Clara Family Health Plan.

Signature

Date

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Credentialing Committee 12:15pm – 1:30pm
February 1
April 5
June 7
August 2
October 4
December 6

**CREDENTIALING COMMITTEE CHAIR
NOMINATION FOR 2023**

Governor Newsom to End the COVID-19 State of Emergency

Published: Oct 17, 2022

California's pandemic response saved tens of thousands of lives, protected the economy, distributed nation-leading financial assistance and built up an unprecedented public health infrastructure

The SMARTER Plan will maintain California's operational preparedness to support communities and quickly respond to outbreaks

SACRAMENTO – Today, Governor Gavin Newsom announced that the COVID-19 State of Emergency will end on February 28, 2023, charting the path to phasing out one of the most effective and necessary tools that California has used to combat COVID-19. This timeline gives the health care system needed flexibility to handle any potential surge that may occur after the holidays in January and February, in addition to providing state and local partners the time needed to prepare for this phaseout and set themselves up for success afterwards.

With hospitalizations and deaths dramatically reduced due to the state's vaccination and public health efforts, California has the tools needed to continue fighting COVID-19 when the State of Emergency terminates at the end of February, including vaccines and boosters, testing, treatments and other mitigation measures like masking and indoor ventilation. As the State of Emergency is phased out, the SMARTER Plan continues to guide California's strategy to best protect people from COVID-19.

[SMARTER Plan progress update](#)

"Throughout the pandemic, we've been guided by the science and data – moving quickly and strategically to save lives. The State of Emergency was an effective and necessary tool that we utilized to protect our state, and we wouldn't have gotten to this point without it," said Governor Newsom. "With the operational preparedness that we've built up and the measures that we'll continue to employ moving forward, California is ready to phase out this tool."

To maintain California's COVID-19 laboratory testing and therapeutics treatment capacity, the Newsom Administration will be seeking two statutory changes immediately upon the Legislature's return: 1) The continued ability of nurses to dispense COVID-19 therapeutics; and 2) The continued ability of laboratory workers to solely process COVID-19 tests.

"California's response to the COVID-19 pandemic has prepared us for whatever comes next. As we move into this next phase, the infrastructure and processes we've invested in and built up will provide us the tools to manage any ups and downs in the future," said Secretary of the California Health & Human Services Agency, Dr. Mark Ghaly. "While the threat of this virus is still real, our preparedness and collective work have helped turn this once crisis emergency into a manageable situation."

Throughout the pandemic, Governor Newsom, the Legislature and state agencies have been guided by the science and data to best protect Californians and save lives – with a focus on those facing the greatest social and health inequities – remaining nimble to adapt mitigation efforts along the way as we learned more about COVID-19. The state's efforts to support Californians resulted in:

- Administration of 81 million vaccinations, distribution of a billion units of PPE throughout the state and processing of 186 million tests.
- Allocation of billions of dollars to support hospitals, community organizations, frontline workers, schools and more throughout the pandemic.
- The nation's largest stimulus programs to support people hardest hit by the pandemic – \$18.5 billion for direct payments to Californians, \$8 billion for rent relief, \$10 billion for small business grants and tax relief, \$2.8 billion to help with overdue utility bills, and more.

California's pandemic response efforts have saved tens of thousands of lives, kept people out of the hospital and protected the economy:

- California's [death rate](#) is the lowest amongst large states. If California had Texas' death rate, 27,000 more people would have died here. If California had Florida's rate, that figure jumps to approximately 56,000 more deaths.

- In only the first ten months of vaccines being available, a study showed that California's efforts [saved 20,000 lives](#), kept 73,000 people out of the hospital and prevented 1.5 million infections.
- California's actions during the pandemic protected the economy and the state continues to lead the nation in creating jobs and new business starts:
 - [“‘Lockdown’ states like California did better economically than ‘looser’ states like Florida, new COVID data shows,”](#) with **California's economy having contracted less** than such states – economic output shrank 3.5% on average for the U.S., compared with 2.8% for California.
 - Since February 2021, **California has created 1,628,300 new jobs** – over 16% of the nation's jobs, by far more than any other state. By comparison, Texas created 1,133,200 jobs (11.3% of the nation's) and Florida created 787,600 jobs (7.9% of the nation's) in that same timeframe.
 - Since the beginning of 2019, data from the [Bureau of Labor Statistics](#) shows that **over 569,000 businesses started in California**, by far more than any other state.

###

AB 2449

Public Meeting Teleconferencing

- Permitted without normal requirements under certain circumstances
 - Personal or family emergency—requires approval of the body
 - Just cause—no approval required, but limited to twice per calendar year
 - Caring for a family member
 - Contagious illness
 - Physical or mental disability
 - Official business travel on behalf of the body/agency
- Disclose presence & relationship with anyone 18 and over in the room
- Must participate using audio **and** visual technology
- Quorum must participate physically at the noticed location

ADJOURN TO CLOSED SESSION