



**Regular Meeting of the
Santa Clara County Health Authority
Provider Advisory Council (PAC)**

**Wednesday, July 27, 2016
12:15 PM – 1:45 PM
210 E. Hacienda Avenue
Campbell, CA 95008**

AGENDA

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| <p>1. Roll Call</p> <ul style="list-style-type: none"> a. Announcement of Dr. Kenneth Phan’s resignation b. Dr. Bridget Harrison’s affiliation | <p>Dr. Padua,
Chair</p> | <p>12:15 10 min.</p> |
| <p>2. Meeting Minutes
Review minutes of the April 7, 2016 - Regular Meeting
Possible Action: Approve minutes</p> | <p>Dr. Padua,
Chair</p> | <p>12:25 5 min.</p> |
| <p>3. Public Comment
Members of the public may speak to any item not on the agenda; 2 minutes per speaker. The Committee reserves the right to limit the duration of public comment period to 30 minutes.</p> | <p>Dr. Padua,
Chair</p> | <p>12:30 5 min.</p> |
| <p>4. Chief Executive Officer Update
Discussion on membership reports and current topics.</p> | <p>Ms. Tomcala,
CEO</p> | <p>12:35 15 min.</p> |
| <p>5. Chief Medical Officer Update
Discussion on the following topics:</p> <ul style="list-style-type: none"> a. Acupuncture benefits b. Grants for EHR c. CCS Redesign | <p>Dr. Robertson,
CMO</p> | <p>12:50 15 min.</p> |
| <p>6. Quality and Pharmacy Update
Discussion on the following topics:</p> <ul style="list-style-type: none"> a. Drug Report b. Quality Program c. Model of Care | <p>Ms. Liu,
Director of
Quality and
Pharmacy</p> | <p>1:05 15 min.</p> |
| <p>7. Access and Availability
Discussion on the first quarter 2016 grievance report.</p> | <p>Mr. Johns,
Appeals and
Grievance
Manager</p> | <p>1:20 10 min.</p> |

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| 8. | Future Meetings
Discussion on meeting calendar and future topics.
Possible Action: Approve standing meeting time | Dr. Padua,
Chair | 1:30 15 min. |
| 9. | Adjournment | | 1:45 |

Notice to the Public—Meeting Procedures

- Persons wishing to address the PAC on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The PAC may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Rita Zambrano 48 hours prior to the meeting at 408-874-1842.
- To obtain a copy of any supporting document that is available, contact Rita Zambrano at 408-874-1842. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 210 E. Hacienda Avenue, Campbell.
- This agenda and meeting documents are available at www.scfhp.com