



**Cal MediConnect Plan (Medicare-Medicaid Plan)
Consumer Advisory Board Meeting Agenda**

June 29, 2016

- 1) Welcome/Introductions
- 2) Consumer Advisory Board
 - Confidentiality
- 3) Member Services
 - Call Center operations
 - How members/beneficiaries can be assisted
- 4) Member's Feedback/Inputs/Stories
 - What is going well?
 - What issues have you experienced?
 - What are some opportunities for improvement?
- 5) Question/Answers
- 6) Closure – Next Meeting

Anthem Blue Cross Cal MediConnect Plan is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees. Anthem Blue Cross is the trade name of Blue Cross of California and Anthem Blue Cross Partnership Plan is the trade name of Blue Cross of California Partnership Plan, Inc., independent licensees of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association

You can get this information for free in other languages. Call 1-855-817-5785 (TTY 1-800-855-2880). The call is free.

English

Puede recibir esta información sin cargo en otros idiomas. Llame al 1-855-817-5785 (TTY 1-800-855-2884). La llamada es gratuita.

Spanish

您可免費獲得本資訊的其他語言版本。請致電免費電話 1-855-817-5785 (TTY 1-800-855-2880)。

Chinese

Quý vị có thể nhận thông tin này miễn phí bằng các ngôn ngữ khác. Hãy gọi 1-855-817-5785, (TTY 1-800-855-2880). Cuộc gọi này được miễn phí.

Vietnamese

Maaari ninyong makuha nang libre ang impormasyon na ito sa ibang mga wika. Tawagan ang 1-855-817-5785 (TTY 1-800-855-2880). Libre ang tawag.

Tagalog