

**Coordinated Care Initiative**  
**Santa Clara County Stakeholder Advisory Committee**  
Meeting minutes for **February 18, 2016**  
12:15 pm – 2:00 pm

1. **Welcome & Introductions** – David Nolan, Anthem Blue Cross
2. **Health Plans Update and CCI Program Implementation Issues:**  
**Anthem Blue Cross (Anthem) and SCFHP:** shared plan activity for SCFHP via the dashboard

**PACE - OnLok Lifeways:** Katherine Kelly reported that there are updated numbers for PACE on the CMC Dashboard. A State-produced factsheet has also been developed about the PACE program.

3. **Regulatory Review:**

State Updates

- Due 2/5/16: CCI Rate Development Template (RDT) feedback
- Due 2/12/16: LTSS Performance Improvement Project (PIP) Approval Request to DHCS
- Due 2/16/16: CCI Quarterly Contract Adequacy Reporting 2015 Q4

CMS Updates

- Received 1/14/16: Submission of 2015 Beneficiary-Level Medication Therapy Management (MTM) Program Data memo
- Received 1/15/16: Clarification on Prescription Drug Event (PDE) reporting for MMPs
- Received 1/19/16: 2016 HEDIS Patient-Level Data Submission memo
- Received 1/19/16: CY 2016 Formulary Information and Criteria Request Worksheet

4. **CMC Ombudsman** – Tiffany Huyenh-Cho shared that the volume has lessened on the calls they've received. They still get some calls on enrollment and issues related to balanced billing requiring follow up with providers.
5. **Presentation by the Alzheimer's Association on the CCI Coordination** – Ruth Gay and Pauline Martinez gave a presentation on how the Alzheimer's Association training for case managers was implemented in Santa Clara County.
6. **LTSS and Behavioral Health** - Elisa Alarcon from MSSP shared that their current client caseload is at 373 with only 11 fee-for-service. They are enrolling an average of 8 per month with most referrals coming from Adult Protective Services for self-neglect and not seeking medical care. Laura Luna shared that the community-based organizations providing behavioral health are having challenges with submitting claims to the health plans. No updates were shared by IHSS or CBAS representatives. Members shared that skilled nursing facility (SNF) beds; currently at 4-5,000 in the county will be completely filled by 2020 and thousands more will be needed. Reimbursement issues continue to be a challenge.
7. **Updates from Community Networks** - The Aging Service Collaborative (ASC) is now housed within the Silicon Valley Council of Nonprofits (SVCN); their new fiscal agent. They have restructured the ASC membership and are now implementing dues. There is also a new revamped ASC website. ASC has received a grant renewal from The SCAN Foundation as one of the Regional Coalitions in California that is part of a network of state and local advocacy around the CCI and other policy issues. Information about the upcoming Caregiver's Conferences were shared with the group.

8. ***Stakeholder's Roundtable*** –The dashboard for the Committee was discussed following the decision at the last meeting to pilot a new method of sharing information about the CCI Implementation. Members were sent a link to the Google-doc prior to the meeting with a request to insert their respective updates, but some had difficulty and so the dashboard was not sent out for all to review as planned, prior to the meeting. The group agreed to put this first on the agenda at the next meeting and identify any issues from the dashboard to follow up on – to drive the Committee agenda. Katherine Kelly offered to assist anyone with getting their information onto the dashboard by sending it to her and she'll insert it.

John Arnold shared his feedback on attending the Cal MediConnect Consumer Advisory Board (CAB) meeting as positive with topics discussed including social day care and mental health.

***Meeting Adjourned***

***Summary Notes prepared by Lori Andersen & Tammie Pitkin***