

Integrated Managed Care Proposal

- 1) The County and SCFHP shall establish a Managed Care Coordinating Council (MCCC).
- 2) Membership and Rules of Procedure
 - a) 8 members – 4 selected by the SCFHP Board and 4 by the County BOS. One member shall be the Chair of the Board of the SCFHP and one member shall be the Chair of the County Health and Hospital Committee; these two individuals will serve as co-chairs of the MCCC.
 - b) The CEO of the SCFHP and the Director of VHP shall be Ex Officio members
 - c) Decisions require a majority vote
 - d) The MCCC shall meet quarterly; special meetings can be called if needed.
 - e) The MCCC shall be covered by the Brown Act.
- 3) Logistics
 - a) The MCCC shall have a minimum of 2 staff members – an administrative coordinator and a policy analyst. The staff members will report to MCCC Co-chairs.
 - b) Costs of staff shall be split 50/50 between SCFHP and the County
 - c) One staff member shall be an employee of SCFHP; one shall be an employee of the County of Santa Clara.
 - d) The MCCC shall receive annual budgeted funds (50/50) from the two organizations) to support the Managed Care Summit described below.
- 4) Role and Responsibilities
 - a) Through an MOU, the SCFHP and the County of Santa Clara shall authorize the MCCC to take public positions (by a majority vote of members present) on issues relevant to managed care, including but not limited to the following:
 - State Legislation
 - Federal legislation
 - Budgets, and
 - Regulations and responses to changes of ownership and/or control of hospitals or other medical facilities in the region.
 - b) As regards all other issues, the MCCC shall be a coordinating and advisory body. Recommendations of the MCCC are subject to approval by the Board of Directors of the SCFHP and the BOS of the County of Santa Clara.
 - c) The MCCC shall develop recommendations in the following areas of operations and policy:
 - i. On an annual basis, the MCCC shall adopt a Strategic Plan indicating the shared objectives for Managed Care for the coming year. The Plan shall include an analysis of the external environment in which the member organizations operate and the challenges and opportunities presented by that environment. It shall also include health membership goals, quality of care objectives, and planned program innovations.

- ii. The MCCC shall review the structure and functions of the delegation model between SCFHP and VHP and propose modifications as warranted.
- iii. The MCCC shall evaluate and make recommendations regarding major operational efficiencies including but not limited to such issues as IT integration, purchasing of pharmaceuticals or medical equipment, the assignment of patients to PCP's and medical management collaboration.
- iv. On at least a biannual basis, the MCCC shall receive a report on the capacity of providers to meet specified health care standards including wait times for appointments and access to specialty care. Responses to a lack of capacity may include but are not limited increasing staffing, changing service delivery model, and changing networks on either a temporary or long-term basis. The MCCC shall propose optimal responses to specific capacity issues.
- v. The MCCC shall recommend marketing strategies to sustain or improve the market share of the SCFHP and the County in the provision of health care services. The MCCC shall propose priorities for preventive care and recommend the launch of specific preventive care initiatives.
- vi. The MCCC shall evaluate and propose priorities for the major investment of resources into the managed care system operated by the two entities, including resources for program innovations.
- vii. The MCCC shall invite presentations from consumer advisory groups, evaluate the customer experience and make recommendations regarding patient satisfaction.
- viii. The MCCC shall convene an annual Managed Care Summit. The Summit will include a plenary session to brief participants on the status of Managed Care in the public sector in Santa Clara County and to present the Annual Managed Care Strategic Plan. The Summit will include as its audience:
 - SCFHP Board Members and Leadership Staff
 - Santa Clara County Board Members, their staffs and Management staff of the relevant Santa Clara County Departments (SCVMC, Behavioral Health, Social Services)
 - Managed Care Partners of the two respective organizations (Hospitals, Clinics, Physician Groups, Labor Organizations, Elected officials, etc.)