

# Santa Clara County

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## Coordinated Care Initiative Stakeholder's Advisory Committee

January 21, 2015



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# Agenda

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- Welcome & Introductions
- Program Implementation Updates
- Regulatory Reviews
- Cal MediConnect Ombudsman
- Communications Committee Update & Brainstorm
- Reports: MSSP, IHSS, Behavioral Health
- Stakeholder Roundtable



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# Health Plan –CMC Updates

## SCFHP:

- 5600 enrolled; seeing 40% opt out rate
- HRAs
- Daily/weekly reporting
- High call volume from members and providers.
  - Most calls about CMC benefits and eligibility
- Continuing provider education
- Network – looking at home health and ancillary services in SNFs
- Behavioral health issues surfacing



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# Regulatory Reviews

## DHCS Updates

**Updates to the Automatic Eligibility Verification System (AEVS)** Effective 2/2015, providers can view beneficiaries pending Medi-Cal Managed Care enrollment 1 month prior to plan enrollment. Only for FFS to Medi-Cal Managed Care members.

## **Pending – In Process (Release date?)**

- Revised CA-Specific Reporting Requirements (January)
- HRA DPL Update (January for stakeholder input - TODAY)
- Continuity of Care (COC) DPL Revised (TODAY)
- MSSP appeals and grievances (January 26 to health plans and MSSP sites)
- Encounter Reporting Guidelines for Care Plan Options and Supplemental benefits



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# Cal Medi-Connect Ombudsman Updates



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# Stakeholder's Updates

- Behavioral Health
- IHSS
- MSSP



# Communications Committee

**Looking Ahead** - Continue to inform and educate:

- ❑ Consumers about available Cal MediConnect and resources in the community to help answer their questions.
  - Brown Bag sites
  
- ❑ Providers and key groups in the community who work directly with seniors or on behalf of seniors.
  - Social workers, mental health providers, others?
  - New focus on IHSS providers

**To schedule a presentation** or learn more about provider webinars contact Shelly Grimaldi. ([shelly@harbageconsulting.com](mailto:shelly@harbageconsulting.com))

**To get involved on the CCI Communications Committee** contact Sonali Parnami ([soanlip@healthtrust.org](mailto:soanlip@healthtrust.org)) – moving to 1x/month meetings now

# Stakeholder's Roundtable

