

Santa Clara County

Coordinated Care Initiative Stakeholder's Advisory Committee

November 19, 2014



Santa Clara
Family Health Plan
The Spirit of Care

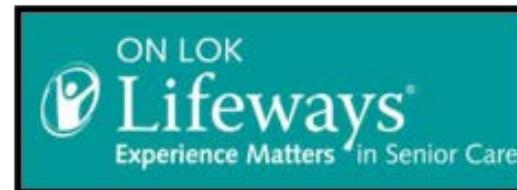


Agenda

- Welcome & Introductions
- Program Implementation
 - Updates
 - Lessons Learned
- Regulatory Reviews
- Cal MediConnect Ombudsman
- Communications Meeting
- Reports: MSSP, IHSS, Behavioral Health
- Stakeholder Roundtable



Santa Clara
Family Health Plan
The Spirit of Care



Health Plan Updates

Anthem Blue Cross

- Updates
- Lessons Learned

Santa Clara Family Health Plan

- Updates



Santa Clara
Family Health Plan
The Spirit of Care



Regulatory Reviews

DHCS Updates

11/4/14: HRA policy update for members without historical claims data to be stratified as High Risk effective 12/1

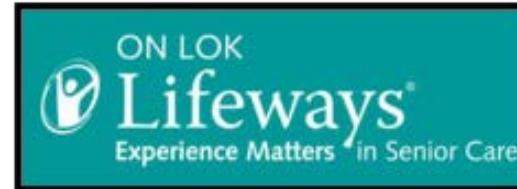
11/12/14: Draft CCI Bill of Rights from CAHP

11/12/14: Draft Provider Bulletin on Crossover Claims Payment

11/17/14: ICT/ICP Policy Updates



Santa Clara
Family Health Plan
The Spirit of Care



Regulatory Reviews

CMS Updates

10/21/14: Updated CY 2014 Core Reporting Requirements

10/29/14: CY 2015 Core Reporting Requirements

10/30/14: MMP Medicare Network Adequacy Standards

11/7/14: Update to the Part D Reporting Requirements Technical Specifications

11/17/14-11/25/14: Chronic Care Improvement Program (CCIP) and Quality Improvement Project (QIP) Submissions



Santa Clara
Family Health Plan
The Spirit of Care



Cal Medi-Connect Ombudsman



Santa Clara
Family Health Plan
The Spirit of Care



Communications Committee

Consumer Outreach:

Second Harvest Food Bank Senior Brown Bag Locations

Affordable housing facilities

Meals on Wheels clients

IHSS Consumers (via “Call to action” insert in SourceWise newsletter)

Neighbors Helping Neighbors

Various community, health and resource fairs

Key Stakeholders, Advocates, Leadership, Staff and Key Community Resources:

Health Care Reform Stakeholder’s Group

SCC Mental Health Department

SCC Safety Net Meeting

SCC Senior Center Directors

Aging Services Collaborative

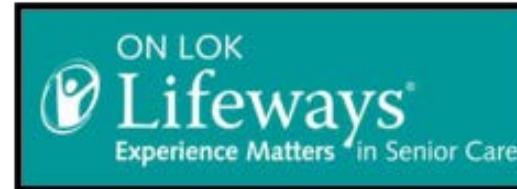
HICAP Counselors

San Jose Library Social Workers

Various case manager groups



Santa Clara
Family Health Plan
The Spirit of Care



Communications Committee

Provider Webinars:

October 30th – 10 attended

November 14th – 11 attended

Next Webinar: Dec 2nd (Open to all who work with seniors)

Lessons Learned:

- Outreach and ability to ask/answer questions in one's own language is important.
- Best to outreach first to service providers and then the community they serve.
- People want to know how it will impact them and their current care.
- Stakeholders are interested in hearing stories from implementation in Southern California.

Looking Ahead:

- Continue to inform and educate consumers and inform them about available resources in the community to help answer their questions.
- Continue to inform and educate key groups in the community who work directly with seniors or on behalf of seniors.

To schedule a presentation or learn more about provider webinars contact Shelly Grimaldi. (shelly@harbageconsulting.com)

To get involved on the CCI Communications Committee contact Sonali Parnami (soanlip@healthtrust.org)

Stakeholder's Updates

- IHSS
- MSSP
- Behavioral Health



Santa Clara
Family Health Plan
The Spirit of Care



Stakeholder's Roundtable



Santa Clara
Family Health Plan
The Spirit of Care

