



Santa Clara
Family Health Plan

The Spirit of Care

CONSUMER AFFAIRS COMMITTEE AGENDA

Santa Clara Family Health Plan
210 E. Hacienda Ave.
Campbell, CA 95008

Tuesday, March 11, 2014

6:00p.m. – 7:00p.m.

Creekside Room

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|---|--|
| 1. Call to Order | Dr. Wenner |
| 2. Roll Call | Dr. Wenner |
| 3. Public Comment | All |
| 4. Review and Approval of September 2013 meeting minutes. | All |
| 5. Health Plan Updates | Pat McClelland
V.P. of Member Operations |
| 6. Overview of Quality Improvement activities | Diane Brown
Director, Quality Improvement |
| 7. Future Agenda Items | All |
| 8. 2014 Meetings | All |
- **June 10, 2014**
 - **September 09, 2014**
 - **December 09, 2014**