



Santa Clara
Family Health Plan

The Spirit of Care

AGENDA

Santa Clara County Health Authority Governing Board Meeting

Thursday, February 13th, 2014

2:30 PM-5:00 PM

210 E. Hacienda Avenue

Campbell CA 95008

1. Roll Call Ms. Lew

2. Action item: Review and approval of December 12th, 2013 meeting minutes Ms. Lew

3. Public comment Ms. Lew

Members of the public may speak to any item not on the agenda; 2 minutes per speaker. The Board reserves the right to limit the duration or public comment period to 30 minutes

4. Action item: Approval of November and December 2013 financial statements Mr. Cameron

5. Discussion item: Update on Customer Service Department Mr. Woodruff
Ms. McClelland

An update on Customer Service Department Improvements and Excellence Program will be discussed

6. Discussion item: Medi-Cal Expansion Update Mr. Woodruff
Ms. McClelland

An update on the Medi-Cal Expansion population including enrollment numbers and service needs.

7. Discussion item: Medi-Cal Expansion Dr. Robertson

What we know so far about the medical profile of this new population will be discussed

- 8. Action item: Approval of publicly available salary schedule Ms. Valdez
- 9. Action item: Approval of revised PTO Cash Out Policy Mr. Cameron
- 10. Action item: Approval of revised Appendix A, Conflict Of Interest Code Ms. Darrow
- 11. Discussion item: Cal MediConnect Update Ms. Darrow

The current status of the demonstration project for Dual Eligibles will be discussed.

12. Committee reports

- a. Consumer Affairs Committee: Dr. Wenner

- 1. Discussion item

- A recap of recent Committee proceedings will be presented

- b. Provider Advisory Council: Dr. Robertson

- 1. Discussion item

- A recap of recent Council proceedings will be presented

- 2. Action item:

- Approve nomination for Mr. Steve Church to join the Provider Advisory Council

- 13. Adjournment Ms. Lew

For information about this notice or to review any of the documents constituting the agenda packet, please contact Shannon McNally, Santa Clara Family Health Plan, 210 E. Hacienda Avenue, Campbell CA, 95008, tel. 408-874-1842. Requests for provision of this notice in an alternative format in accordance with the Americans with Disabilities Act of 1990 should be made no later than two business days prior to the date of the meeting.