

The Spirit of Care

## Santa Clara Family Health Plan Provider Advisory Council Wednesday December 12, 2012 12:15 - 2:00 Board Room

I. Call to Order

Paul Estess

- ➤ Introduction of New Members
  - o Karen Anton, Director, Asian American Recovery Services (AARS)
  - o Paul S. Taylor, CEO Momentum for Mental Health

II. Review / Approval of Minutes – Attachment

All

**Chief Executive Officer Report** 

Duals Demonstration
Stakeholder Workgroups
Michael Lipman

➤ Healthy Families Transition

Member Transition Impact
Matt Woodruff

> CBAS

III. Medical Management

Thad Padua, MD

Elizabeth Darrow / Matt Woodruff

Draft Authorization Policy
Authorization Updates for January
Jenny Vu

➤ HEDIS Update Thad Padua, MD

IV. Pharmacy

Sarah Moline

- ForaCare *Attachment*
- ➤ Pharmacy Request Form *Attachment*

V. Compliance

➤ Grievance Report - *Attachment* Matthew Woodruff

VI. IT/Claims Issues

Michael Lipman

- Encounter Data
- ➤ Electronic Claims

VII. Provider Services

Michael Lipman

- ➤ PAC Calendar
- ➤ Future CME Topics for Next Year Palliative Care

**VIII. Provider Open Discussion** 

**Next Meeting: February 20, 2013**