

**Santa Clara Family Health Plan  
Provider Advisory Council  
Wednesday October 10, 2012  
12:15 - 2:00  
Board Room**

- I. Call to Order** Thad Padua, Vice Chair
- II. Review / Approval of Minutes –Attachment** All
- III. Chief Executive Officer Report** Elizabeth Darrow, CEO  
Matthew Woodruff, COO
- Healthy Families / Medi-Cal
  - CBAS
  - Duals Demonstration
- IV. Medical Services**
- New Member appointments for LTSS/IHSS BH/SU, and HCBS - *Attachments* Thad Padua, MD – Medical Director
    - Karen Anton, Director, Asian American Recovery Services (AARS)
    - Paul S. Taylor, CEO Momentum for Mental Health
  - CBAS Referral Process - *Attachment* Tammy Moore / Diane Brown
  - Authorization Policy Review Diane Brown / Michael Lipman
- V. Pharmacy** Sarah Moline, Pharmacy Director  
Diane Brown
- P&T Update - *Attachment*
- VI. Compliance** Matthew Woodruff, COO
- Grievance Report - *Attachment*
- VII. IT/Claims Issues** Michael Lipman
- eClaims
  - Connect
- VIII. Provider Services** Michael Lipman
- CME - Psychopharmacology of addiction medicine and advances in addiction science - Mark Stanford, PhD – October 18, 2012 at Fiorillo’s Restaurant (see flyer). - *Attachment*
- IX. Provider Open Discussion**

**Next Meeting:  
December 5, 2012**