



Consumer Affairs Committee Minutes – September 11, 2012

In Attendance:

Committee Members: Blanca Esquerro, Candace Roney, Cassandra Chan, Hung Vinh, Myrna Vega, Rachel Hart, Tammy Nguyen, Tran Vu, Vanessa Ho, Vu Nguyen, Waldemar Wenner

SCFHP Staff: Elizabeth Darrow, Pat McClelland and Tanya Nguyen

Item	Discussion	Action	Assigned to:	Due Date
Call to Order and Roll Call	Roll call was taken. A quorum was present at 6:12 pm and the meeting was called to order.			
Review of Minutes	The minutes from the June 12, 2012 meeting were reviewed and approved.	The minutes were approved	All	
Public Comment	No public comments			
Overview of Member Grievance Materials	<p>Ms. McClelland provided an overview of the Health Plan’s member grievance and appeal process. She also reviewed member materials which include (1) member welcome letters, (2) EOC, (3) grievance letters, and (4) newsletters and (5) other Health Plan communications.</p> <p>Additionally, members are informed about their rights to file a grievance as wells as the processes through interactions such as talking to Health Plan staff, provider offices, and the web site.</p>			
Health Plan Update-	Ms. Darrow provided an update on Healthy Families Program transition. The California 2012/2013 State Budget Bill made major			



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Healthy Families Program Transition	<p>changes to the Healthy Families Program (HFP). All children enrolled in the HFP will move into the Medi-Cal Program.</p> <p>The move will take place over one year period, starting no sooner than January 1, 2013. The Medi-Cal benefits are very similar to the HFP and includes medical, dental and vision benefits. Under the Medi-Cal program, some transitioned members will pay a monthly premium. However, there will be no co-payments.</p> <p>Most SCHFP Healthy Families members will keep the same primary care provider under the Medi-Cal program. The Health Plan will continue to update the Committee on the transition progress.</p>			
Health Plan Update- Overview of Health Care Reform	<p>Ms. Darrow provided an overview of the basic provisions of the Patient Protection and Affordable Care Act (Health Care Reform). The Health Care Reform was signed by President Obama on March 23, 2010, and was upheld by Supreme Court June 28, 2012. Some keys provisions include:</p> <ul style="list-style-type: none">• Patient Protections in Private Insurance:<ul style="list-style-type: none">✓ Insurers may not deny coverage, charge higher premium or provide coverage that excludes coverage of essential health benefits due to a pre-existing medical condition or past history of a medical condition.✓ Until 2014, young adults age 19-26 may be subject to pre-existing condition exclusions.			



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	<ul style="list-style-type: none">✓ Prohibits annual limits for group plans and new plans in the individual market.✓ Insurers must accept every employer and individual that applies for coverage and must guarantee renewability of plan.• Insurance Exchanges:<ul style="list-style-type: none">✓ Will provide a range of choices in health coverage for individuals and small businesses. However, SCFHP will not participate in the Exchange since this provision only applies for the commercial plans. Ms. Darrow indicated that people with income below 400% of the federal poverty level (FPL) will qualify for premium and cost-sharing subsidies in the form of tax credits. <p>Ms. Darrow also discussed the implications of the Health Care Reform for SCFHP. The Medi-Cal income criteria will increase to 138% of FPL. Therefore, the Health Plan will see an increase in enrollment of adults who don't have children.</p> <p>In addition, the implementation of Health Care Reform provides potential opportunity to offer for the Basic Health Plan option for low to moderate income adults from 133% to 200% FPL.</p> <p>The Health Plan is collaborating with the Social Services Agency and the County in implementing the Health Care Reform initiative.</p>			



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Future Agenda Items	Dr. Wenner asked the Committee to consider ways to share presented information to other members and their communities.		All	
Adjournment	The meeting adjourned at 7:30pm.			
Next Meeting Date	The next meeting is scheduled for December 11, 2012 from 6:00- 7:00p.m			

Consumer Affairs Committee Chairperson

Date