



## Consumer Affairs Committee Minutes – March 13, 2012

**In Attendance:**

Committee Members: Blanca Esquerro, Cassandra Chan, Hung Vinh, Judy Chirco, Phu Vinh, Rachel Hart, Tammy Nguyen, Tran Vu, Vanessa Ho, Vu Nguyen, Waldemar Wenner

SCFHP Staff: Pat McClelland and Tanya Nguyen

Guest: Kathleen King

Item	Discussion	Action	Assigned to:	Due Date
<b>Call to Order and Roll Call</b>	Roll call was taken. A quorum was present at 6:06 pm and the meeting was called to order.			
<b>Review of Minutes</b>	<p>CAC members inquired about the progress of the 211 services that was discussed at the December 13, 2011 meeting. Ms. Tanya Nguyen reported that the Health Plan has established partnership with 211, and SCFHP Member Services staffs have received training on how to connect members to 211 resources if needed.</p> <p>Member Services referred approximately sixty (60) requests in the month of April to 211 services. The most common requests are related to (1) low cost adult dental services, (2) utility payment assistance, (3) housing and (4) food and meal programs.</p> <p>Ms. Pat McClelland explained that this is a pilot program, and the Health Plan will continue to monitor 211 referrals and call center resources.</p> <p>The minutes from the December 13, 2011 meeting were reviewed and</p>	The minutes were approved	All	



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	approved.			
<b>Public Comment</b>	No public comments			
<b>Status on Children’s Health In Santa Clara County Presentation</b>	<p>Ms. Kathleen King, Santa Clara Family Health Foundation Executive Director, shared the Foundation’s mission is to raise funds to support the Healthy Kids program and the Children’s Health Initiative in Santa Clara County (SCC). Before the Children’s Health Initiative was formed, 13% of children were uninsured, and this number has been reduced to 4%.</p> <p>SCC serves as a model to California and nation for providing coverage for children.</p> <p>Ms. King provided an overview of “At a Glance: Status on Children’s Health in the Santa Clara County.” The report focuses on health disparities and health issues among children in our community. The purpose of the report is to raise awareness of the importance of children’s health and initiate dialogue to ensure collaboration to increase the overall health and well-being of children in Santa Clara County. Report highlight include:</p> <ul style="list-style-type: none"> <li>• An overview of ethnicity of children by city, income level, and birth rates in SCC <ul style="list-style-type: none"> <li>✓ Latinos are projected to be the largest population group by 2040.</li> <li>✓ 1 out of every 2 Latino children in SCC under the age of 5 are under 100% federal poverty level (FPL) in comparison</li> </ul> </li> </ul>			



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	<p style="text-align: center;">to 1 out of every 3 Latino children over the age of 5.</p> <ul style="list-style-type: none"> <li>• Health coverage among children ages 0-19 in SCC has increased from 87.5% in 2001 to an estimated 96.5% in 2009.</li> <li>• 12.8% of the children in SCC do not have dental coverage</li> <li>• Health issues statistic:               <ul style="list-style-type: none"> <li>✓ 91.7% of children in California entering kindergarten were fully immunized compared to 94.5% of children in Santa Clara County.</li> <li>✓ 79% of SCC's population does not receive optimal fluoridated water.</li> <li>✓ 3 in 10 children with one or more chronic diseases report barriers to the health care system.</li> <li>✓ 9% of middle and high school students are current smokers.</li> <li>✓ The number of air quality days rated as good decreased from 305 days in 1998 to 192 in 2008.</li> </ul> </li> </ul>			
<p><b>Health Plan Updates</b></p>	<p>Ms. McClelland provided an update on the Health Plan's membership.</p> <ul style="list-style-type: none"> <li>• <b>Medi-Cal Enrollment</b> – February 2012 = 137,400 members.</li> <li>• <b>Healthy Families Enrollment</b> - February 2012 = 17,000 members.</li> <li>• <b>Healthy Kids Enrollment</b> - February 2012 = 16,460 members.</li> </ul> <p><b>SPD Medi-Cal enrollment</b> is growing and currently the Health Plan has over 5,000 SPD members.</p> <p>Ms. McClelland also reported the Health Plan is preparing to submit</p>			



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	<p>an application for the Dual Demonstration Project. This is an integrated health care pilot program for dual eligible (Medicare and Medi-Cal) members in California. It is funded by the Affordable Care Act and requires the approval of the Federal Centers for Medicare &amp; Medical Services (CMS).</p> <p>California has approximately 1.1 million people enrolled in both Medicare and Medi-Cal. This population accounts for nearly 25 percent of Medi-Cal spending. The proposed three-year demonstration project would enroll a portion of California’s dual eligible beneficiaries into an integrated care delivery model. An estimated \$678.8 million in General Fund savings is expected in fiscal year (FY) 2012-13, increasing to \$1 billion in 2013-14.</p> <p>The goals of the demonstration project are to (1) improve health outcomes, (2) promote a more efficient health care system and (3) allow more members to stay in their homes and communities for as long as possible.</p> <p>These Participating Health Plans will be responsible for providing members a full continuum of Medicare and Medi-Cal services, including medical care, behavioral health services, and long-term services and supports (LTSS). LTSS include home- and community-based services such as IHSS, Community-Based Adult Services (CBAS), and Multipurpose Senior Services Program (MSSP) in</p>			



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	addition to care in nursing facility services when needed.  Committee members requested information regarding the number of grievance cases from SPD members compared to non SPD members.			
<b>Future Agenda Items</b>	Members suggested a presentation on nutrition and healthy eating.  Dr. Wenner asked the Committee to consider ways to share presentation information to other members and their communities..		All	
<b>Adjournment</b>	The meeting adjourned at 7:30pm.			
<b>Next Meeting Date</b>	The next meeting is scheduled for June 12, 2012 from 6:00- 7:00p.m			

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Consumer Affairs Committee Chairperson

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Date