

## PROVIDER MEMO

TO: SCFHP Primary Care Providers and Delegated Entities  
FROM: Quality Improvement Department  
DATE: February 19, 2019  
RE: **Initial Health Assessment Billing Codes and Requirements**

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Dear Providers:

This memo provides information regarding appropriate billing codes and requirements for completing an Initial Health Assessment (IHA) for Santa Clara Family Health Plan (SCFHP) Medi-Cal, Healthy Kids, and Cal Medi-Connect members.

The IHA is another name for an initial wellness visit. The Department of Health Care Services requires the IHA to be completed within 120 days of enrollment with SCFHP. If necessary, the IHA may be completed during a sick visit if the following IHA components are conducted:

- Comprehensive history
- Complete physical and mental status exam
- Preventive care
- Diagnosis and plan of care
- An assessment of health behaviors via the Staying Healthy Assessment (SHA) form

The visit should also include an oral assessment, immunizations, tuberculosis risk assessment, and other age-appropriate screenings based on American Academy of Pediatrics and United States Preventive Services Task Force guidelines. Preventive health guidelines can be found in Section 21 of the SCFHP Provider Manual, available at [www.scfhp.com](http://www.scfhp.com).

In the event the IHA does not occur within 120 days of enrollment, the missed appointment(s), phone or letter contact attempts to schedule or reschedule, and/or member/parent refusal should be documented in the medical record. For patients who are new to SCFHP but are your existing patients with an established medical record, a previous well visit may count as an IHA if it was conducted within the last 12 months.

New member rosters are accessible through SCFHP's provider portal. Rosters should be reviewed monthly to identify new members and conduct outreach to schedule the IHA within the required timeframe. To access and download your member roster, log in to *Provider Link* at: [www.providerportal.scfhp.com](http://www.providerportal.scfhp.com) (click Eligibility tab, select TIN, download results).

For more information, see the Provider Resources section on our website at [www.scfhp.com/providers/provider-resources](http://www.scfhp.com/providers/provider-resources). If you have any questions, please contact SCFHP Quality Improvement Department at [quality@scfhp.com](mailto:quality@scfhp.com).

The following table contains appropriate IHA billing codes. If you use a billing service, please share the following codes with them. Thank you for your efforts in conducting IHAs to keep our members healthy!

<b>CPT Code</b>	<b>Description: New Patient Evaluation and Management</b>	<b>CPT Code</b>	<b>Description: Established Patient Evaluation and Management</b>
<b>99201</b>	New Pt: Office or other outpatient visit for the evaluation and management (10 minutes)	<b>99211</b>	Est Pt: Office or other outpatient visit for the evaluation and management (5 minutes)
<b>99202</b>	New Pt: Office or other outpatient visit for the evaluation and management (20 minutes)	<b>99212</b>	Est Pt: Office or other outpatient visit for the evaluation and management (10 minutes)
<b>99203</b>	New Pt: Office or other outpatient visit for the evaluation and management (30 minutes)	<b>99213</b>	Est Pt: Office or other outpatient visit for the evaluation and management (15 minutes)
<b>99204</b>	New Pt: Office or other outpatient visit for the evaluation and management (45 minutes)	<b>99214</b>	Est Pt: Office or other outpatient visit for the evaluation and management (25 minutes)
<b>99205</b>	New Pt: Office or other outpatient visit for the evaluation and management (60 minutes)	<b>99215</b>	Est Pt: Office or other outpatient visit for the evaluation and management (40 minutes)

<b>CPT Code</b>	<b>Description: Comprehensive Medicine for New Patients</b>	<b>CPT Code</b>	<b>Description: Comprehensive Medicine for Established Patients</b>
<b>99381</b>	New Pt: Initial Comprehensive Preventive Visit (Under 1 year) – 1st Well Baby Visit	<b>99391</b>	Est Pt: Initial Comprehensive Preventive Visit (Under 1 year) – 1st Well Baby Visit
<b>99382</b>	New Pt: Early Childhood (Age 1 - 4 years) – Well Baby Visit	<b>99392</b>	Est Pt: Early Childhood (Age 1 - 4 years) – Well Baby Visit
<b>99383</b>	New Pt: Late Childhood (Age 5 - 11 years) – Well Child Visit	<b>99393</b>	Est Pt: Late Childhood (Age 5 - 11 years) – Well Child Visit
<b>99384</b>	New Pt: Adolescent (Age 12 - 17 years) – Well Adolescent Visit	<b>99394</b>	Est Pt: Adolescent (Age 12 - 17 years) – Well Adolescent Visit
<b>99385</b>	New Pt: Adult (Age 18 - 39) – Well Adult Visit	<b>99395</b>	Est Pt: Adult (Age 18 - 39) – Well Adult Visit

<b>99386</b>	New Pt: Adult (Age 40 - 64) – Well Adult Visit	<b>99396</b>	Est Pt: Adult (Age 40 - 64) – Well Adult Visit
<b>99387</b>	New Pt: Adult (Age 65+) – Well Adult Visit	<b>99397</b>	Est Pt: Adult (Age 65+) – Well Adult Visit