

PROVIDER MEMO

To: Skilled Nursing Facilities
From: Health Services, Managed Long-Term Services and Supports
Date: January 2, 2019
Subject: SCFHP/Valley Health Plan Responsibility – Long-Term Care Member Update

Dear Provider,

Santa Clara Family Health Plan (SCFHP) and Valley Health Plan (VHP) have recently updated their authorization and claims agreement for long-term/custodial care. The following changes are effective for dates of service beginning **January 1, 2019**. Please forward this communication to all appropriate staff at your facility.

- VHP continues to be responsible for long-term care (LTC) authorizations and claims for the entire month of an SCFHP member's LTC admission.
- Responsibility for LTC authorizations and claims will transfer to SCFHP the month after admission.

If the member continues their LTC stay for a second month, a [Long Term Care Authorization Request Form](#) must be submitted to SCFHP. The request can be submitted before responsibility transfers from VHP to SCFHP. Please be sure to include the SCFHP start date on your request. For example, if the LTC month of admission is during the month of January 2019, the start date for the SCFHP LTC Authorization Request is February 1, 2019

If you have questions regarding this information, please email us at mltsshelphelpdesk@scfhp.com

We thank you for your continued partnership, and the care you provide to our members!

Important: Responsibility for SCFHP members under a skilled level of care continues to be delegated to VHP, even if longer than 60 days.