

PROVIDER MEMO

To: CBAS Facilities
From: Sandra Carlson, RN
Director, Medical Management
Date: November 8, 2018
Subject: CBAS H2000 Authorizations

Dear Provider,

Santa Clara Family Health Plan (SCFHP) would like to share changes to our prior authorization requirements that are effective for dates of services on or after November 5, 2018.

SCFHP no longer requires prior authorization for payments on services under CPT code H2000. We will continue to require CBAS facilities to notify SCFHP of referrals for eligibility screening purposes.

To submit a referral for new CBAS participants, please fax the SCFHP Managed Long-Term Services and Supports (MLTSS) department at 408-874-1985. Staff will contact you to set up a face to face appointment, if needed.

Please note prior authorization is still required for CPT code S5102 and should be faxed to the SCFHP Utilization Management (UM) department at 408-874-1957 or 408-376-3548.

If you have any questions regarding this information, please contact the SCFHP UM department at 408-874-1821 or MLTSS department at 408-874-1808.