



Santa Clara
Family Health Plan
The Spirit of Care

To: SCFHP Primary Care Providers and Delegated Entities
From: Quality Improvement Department
Date: May 1, 2018
Subject: **Initial Health Assessment Billing Codes and Requirements**

Dear Providers:

This memo provides information regarding appropriate billing codes and requirements for completing an Initial Health Assessment (IHA) for Santa Clara Family Health Plan (SCFHP) Medi-Cal, Healthy Kids, and Cal Medi-Connect members.

The IHA is another name for an initial wellness visit. The Department of Health Care Services requires the IHA to be completed within 120 days of enrollment with SCFHP. If necessary, the IHA may be completed during a sick visit if the following IHA components are conducted:

- A complete medical history
- A head-to-toe physical exam
- An assessment of health behaviors via the Staying Healthy Assessment (SHA) form

The visit should also include an oral assessment, immunizations, tuberculosis risk assessment, and other age-appropriate screenings based on American Academy of Pediatrics and United States Preventive Services Task Force guidelines. Preventive health guidelines can be found in Section 21 of the SCFHP Provider Manual, available at www.scfhp.com.

In the event the IHA does not occur within 120 days of enrollment, the missed appointment(s), phone or letter contact attempts to schedule or reschedule, and/or member/parent refusal should be documented in the medical record. For patients who are new to SCFHP but are your existing patients with an established medical record, a previous well visit may count as an IHA if it was conducted within the last 12 months.

New member rosters are accessible through SCFHP's provider portal. Rosters should be reviewed monthly to identify new members and conduct outreach to schedule the IHA within the required timeframe. To access and download your member roster, log in to *Provider Link* at: www.providerportal.scfhp.com (click Eligibility tab, select TIN, download results).

For more information, see the Provider Resources section on our website at www.scfhp.com/for-providers/provider-resources. If you have any questions, please contact SCFHP Quality Improvement Department at quality@scfhp.com.

The following table contains appropriate IHA billing codes. If you use a billing service, please share the following codes with them. Thank you for your efforts in conducting IHAs to keep our members healthy!

CPT Code	Description: New Patient Evaluation and Management	CPT Code	Description: Established Patient Evaluation and Management
99201	New Pt: Office or other outpatient visit for the evaluation and management (10 minutes)	99211	Est Pt: Office or other outpatient visit for the evaluation and management (5 minutes)
99202	New Pt: Office or other outpatient visit for the evaluation and management (20 minutes)	99212	Est Pt: Office or other outpatient visit for the evaluation and management (10 minutes)
99203	New Pt: Office or other outpatient visit for the evaluation and management (30 minutes)	99213	Est Pt: Office or other outpatient visit for the evaluation and management (15 minutes)
99204	New Pt: Office or other outpatient visit for the evaluation and management (45 minutes)	99214	Est Pt: Office or other outpatient visit for the evaluation and management (25 minutes)
99205	New Pt: Office or other outpatient visit for the evaluation and management (60 minutes)	99215	Est Pt: Office or other outpatient visit for the evaluation and management (40 minutes)

CPT Code	Description: Comprehensive Medicine for New Patients	CPT Code	Description: Comprehensive Medicine for Established Patients
99381	New Pt: Initial Comprehensive Preventive Visit (Under 1 year) – 1st Well Baby Visit	99391	Est Pt: Initial Comprehensive Preventive Visit (Under 1 year) – 1st Well Baby Visit
99382	New Pt: Early Childhood (Age 1 - 4 years) – Well Baby Visit	99392	Est Pt: Early Childhood (Age 1 - 4 years) – Well Baby Visit
99383	New Pt: Late Childhood (Age 5 - 11 years) – Well Child Visit	99393	Est Pt: Late Childhood (Age 5 - 11 years) – Well Child Visit
99384	New Pt: Adolescent (Age 12 - 17 years) – Well Adolescent Visit	99394	Est Pt: Adolescent (Age 12 - 17 years) – Well Adolescent Visit
99385	New Pt: Adult (Age 18 - 39) – Well Adult Visit	99395	Est Pt: Adult (Age 18 - 39) – Well Adult Visit
99386	New Pt: Adult (Age 40 - 64) – Well Adult Visit	99396	Est Pt: Adult (Age 40 - 64) – Well Adult Visit
99387	New Pt: Adult (Age 65+) – Well Adult Visit	99397	Est Pt: Adult (Age 65+) – Well Adult Visit