



Santa Clara
Family Health Plan
The Spirit of Care

To: Skilled Nursing Facilities
From: Claims Management
Date: September 1, 2017
Subject: **AB1629 Long-Term Care Claims**

Dear Provider:

Each year, the Department of Health Care Services (DHCS) publishes reimbursement rates for Nursing Facilities. As we wait for DHCS to publish the **2017-2018** rates that are applicable for dates of service **8/1/2017 – 7/31/2018**, we want to share some guidelines for submitting Nursing Facility claims.

- **Effective immediately, all claims must be submitted electronically.** Please submit all new and corrected claims through a clearinghouse using electronic submissions. You can find detailed information about our electronic claims submission process on our website at <https://www.scfhp.com/claims>.
- Please **do not** wait to submit a claim until the final DHCS rate is published. Claims should be submitted based on the interim rate currently available. Once the new rate is published, and if there are changes in the rate, you should update your billing software appropriately and submit a corrected claim electronically using the new (increased or decreased) rate.

Please forward this communication to all appropriate staff in your facility.

For more information on AB1629 and approved rates for Nursing Facilities, please refer to the [DHCS website](#).

If you have questions regarding the above information, contact us at providerservices@scfhp.com.

If you have any questions regarding SCFHP's new provider portal Provider Link, please contact our Customer Service Department at 408-874-1788.

Thank you for your continued partnership, and the care you provide to our long-term care members!