



Santa Clara
Family Health Plan
The Spirit of Care

To: Providers
From: Jennifer Clements, Director, Provider Network Management
Date: July 19, 2017
Subject: SCFHP Partners with Advance Health for CMC Member Assessments

Dear Providers:

At Santa Clara Family Health Plan (SCFHP), our priority is the health of our members. We work with members to schedule appointments with their Primary Care Physician (PCP), an important resource when trying to maintain a healthy lifestyle or provide for their unique health care needs.

If a Cal MediConnect (CMC) member is not looking to schedule an appointment with their PCP, we offer members a free annual Health Assessment. This Health Assessment was developed by our clinical staff to better assess the patient's health care needs. The assessment is voluntary.

SCFHP is partnering with Advance Health to conduct the Health Assessments for our CMC members. When a member is identified for an annual Health Assessment, an Advance Health representative will outreach and work with the member to complete the assessment. You will be notified when your patients elect to participate.

During the Health Assessment, a licensed Nurse Practitioner will:

- Talk with members about their health and ask if they have any questions about their medical situation
- Suggest a personalized list of topics for members to discuss with their PCP
- Suggest other health plan programs that may be of benefit to them

Once your patient's assessment is complete, you will receive a summary, or a copy of the full assessment for your record, whichever you prefer. If a member asks you about the Health Assessment, we hope you see the value in this tool as much as we do, and encourage their participation. If you have questions or concerns, please contact Advance Health at **1-855-306-2981**, Monday to Friday 5:30 a.m. to 6:00 p.m.