



Santa Clara
Family Health Plan
The Spirit of Care

To: Providers
From: Jennifer Clements, Director, Provider Network Management
Date: June 29, 2017
Subject: **Fax Machine Date/Time Setting**

Dear Providers:

This is a friendly reminder to please check your fax machine settings to ensure that the **date** and **time** are accurate.

SCFHP staff appreciates your attention to this detail. We track the specific **date** and **time** received for each request with a compliance, regulatory, and/or turn-around time requirement. We thank you in advance for your ongoing support!

If you have any questions, please contact providerservices@scfhp.com.