

To: Skilled Nursing Facilities

From: Jennifer Clements, Director, Provider Network Management

**Date:** June 21, 2017

**Subject:** New Long-Term Care Discharge Notification Form

## Dear Providers:

Santa Clara Family Health Plan (SCFHP) has updated its forms to facilitate communication with Skilled Nursing Facilities about the status of our members in Long-Term Care (LTC).

<u>Long-Term Care Discharge Notification Form</u>: Please submit the completed LTC Discharge Notification Form within 24 hours of any LTC discharge, along with member's Discharge Plan and/or Discharge Summary.

<u>Bed Hold Authorization Request Form</u>: Until further notice, please use the Bed Hold Authorization Request Form for bed holds.

The forms are available on our website, and you can download them by following this link: https://www.scfhp.com/for-providers/forms

Please forward this notification to the appropriate staff at your facility. If you have any questions, you may contact <a href="mailto:provideroperations@scfhp.com">provideroperations@scfhp.com</a>.

Thank you in advance for your cooperation!