



Santa Clara  
Family Health Plan  
*The Spirit of Care*

**To:** Santa Clara Family Health Plan Providers  
**From:** Jennifer Clements, Director of Provider Network Management  
**Date:** February 14, 2017  
**Subject:** Specialty Pharmacy Change

---

Dear SCFHP Provider:

Effective March 1, 2017, Alphascript Specialty Pharmacy will be the preferred specialty pharmacy for the Santa Clara Family Health Plan Medi-Cal and Healthy Kids lines of business.

Alphascript will outreach to members and providers to assist with transferring specialty prescriptions to their pharmacy.

Alphascript provides access to:

- Free mail & delivery service
- 24-hour pharmacist support
- Care representatives
- Educational information
- Translation services
- Personalized refill program

Existing Santa Clara Valley Medical Center patients may still use Valley Specialty pharmacies.

If you have any questions, please contact the Santa Clara Family Health Plan Pharmacy Department at 1-408-874-1796 or you can reach Alphascript Specialty Pharmacy at 1-800-780-3584 x428.

Thank you!