



Santa Clara
Family Health Plan
The Spirit of Care

To: Delegated Medical Groups
From: Santa Clara Family Health Plan (SCFHP)
Date: November 18, 2014
Subject: **New Medi-Cal Threshold Languages**

Dear Delegated Medical Groups:

The Department of Health Care Services (DHCS) has updated the Medi-Cal threshold languages in California. Two languages were added as threshold languages for Santa Clara County, Chinese and Tagalog.

Effective January 1, 2015, SCFHP's Medi-Cal threshold languages are:

- English
- Spanish
- Vietnamese
- Tagalog
- Chinese (combination of Mandarin and Cantonese)

Delegated Medical Groups must provide translated member informing materials (e.g. Notice of Action Letters) to Medi-Cal members in the threshold languages determined by DHCS All Plan Letter 14-008.

If you have any questions, please feel free to call us at 1-408-874-1788 or email us at providerservices@scfhp.com.

Thank you for your continued support!