









Santa Clara Family Health Plan™

Regular Meeting of the

**Santa Clara County Health Authority
Provider Advisory Council**

Wednesday, February 13, 2019, 12:15 PM – 1:45 PM
 Santa Clara Family Health Plan, Sycamore Conference Room
 6201 San Ignacio Ave, San Jose, CA 95119

AGENDA

<u>AGENDA ITEM</u>	<u>RESPONSIBLE PARTY</u>	<u>TIME ALLOTMENT</u>
Roll Call / Establish Quorum Introductions of New Members: • Clara Adams, LCSW	Dr. Padua, Chair	10 minutes
1. Meeting Minutes (Attachment  Review minutes of the November 14, 2018 Provider Advisory Committee Possible Action: Approve minutes	Dr. Padua, Chair	5 minutes
2. Public Comment Members of the public may speak to any item not on the agenda; 2 minutes per speaker. The Committee reserves the right to limit the duration of public comment period to 30 minutes	Dr. Padua, Chair	10 minutes
3. Chief Executive Officer (Attachment  Discussion on SCFHP membership and current topics	Ms. Tomcala, CEO	10 minutes
4. Quality and Pharmacy (Attachment  Discussion on Drug Reports	Johanna Liu, Pharm D.	10 minutes
5. CME on March 5th 2019 Neurodevelopmental Disorders & Behavioral Health Treatment (Attachment 	Dr. Robertson	10 minutes
6. Prior Authorization Grids (Attachment 	Jana Castillo, RN	10 minutes
7. PAC Membership	Dr. Robertson	10 minutes
8. Confidentiality Agreement 2019 (Attachment 	All	5 minutes
9. Discussion / Recommendations	All	10 minutes
10. Adjournment		

Next Meeting: May 8, 2019

Notice to the Public—Meeting Procedures

- Persons wishing to address the Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Robyn Esparza 48 hours prior to the meeting at 408-874-1780.
- To obtain a copy of any supporting document that is available, contact Robyn Esparza at 408 874-1780. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com

Vitae
Clara Shaw Adams, LCSW

Private Practice Office
3033 Moorpark Ave., Ste. 7
San Jose, CA 95128
Tel: 408-781-2523
Fax: 408-273-6742
E: claraadams@comcast.net

Education

05/96 Masters of Social Work, San Jose State University, CA.
Thesis: Fostering Independence in Caregivers of Alzheimer's Patients.
12/93 Bachelor of Science, Clinical and Counseling Psychology,
San Jose State University, CA.
05/92 Associate of Arts, Liberal Arts, DeAnza College, CA.

Licensure/Certifications

09/08 QPR Certification: Providing suicide prevention education through teaching and training to
the Stanford community
03/07 National Provider ID: # 1346364791
02/04 Licensed Clinical Social Worker in CA: # LCS 21853
02/96 Associate Social Worker: # ASW 4028

Honors and Awards

1996 Outstanding Field Service, San Jose State University
1994 San Jose State Alumni Scholarship, San Jose State University
1994 Minority Fellowship Scholarship, San Jose State University
1994 Evelyn T. Robinson Minority Scholarship, San Jose State University
1992 Evelyn T. Robinson Minority Scholarship, San Jose State University
1992 Magna Cum Laude, DeAnza College

Clinical Internships

09/95-05/96 Veterans Administration Hospital, Menlo Park and Palo Alto, CA.
09/94-05/95 Ujirani Center, San Jose, CA.
09/94-05/95 Ujima Adult and Family Services, San Jose, CA.
05/93/05/94 Mid Peninsula Crisis Hotline, Palo Alto, CA.

Employment

03/15-6/15 **Counseling and Psychological Services, Stanford University,
Stanford, CA.**

Returned to Stanford as a contractor. Working with students of color for individual and couples therapy.

03/14-3/16

Creative Solutions at Legal Aid Society, San Jose, CA

- Clinical Director
- Provided direct supervision of the clinical team and in-home case managers
- Assigned referrals to team members
- Provided case consultation
- Foster staff self care
- Monitored charts
- Supervised case notes
- Provided individual and group therapeutic services
- Developed and implemented staff trainings.

07/04- 6/17

Good Samaritan Hospital, San Jose, CA.

- Rotating in 5 clinical programs: Chemical Dependency Outpatient, Partial Hospitalization Program, Inpatient Psychiatry and Oncology.
- Conducting psychosocial evaluations on each patient.
- Participating in interdisciplinary team meetings.
- Assisting in placement and discharge planning of patients.
- Conducting group therapy and psychoeducation groups.
- Providing crisis interventions for patients and their families.
- Completed treatment plans and presentations.
- Wrote integrated summaries and discharge summaries.

02/04-present

Private Practices, San Jose, CA and Palo Alto, CA

- Providing counseling to mentally ill adolescents, families and adults
- Providing counseling to chemically dependent adults and their families
- Providing counseling to dual diagnosed individuals
- Conducting psychosocial evaluations, mental status exams, and assessments
- Providing interventions with individuals and their families regarding academics, communication, and finances
- Working with interdisciplinary teams and providing wrap-around services
- Conducting home visits as needed

01/06-06/14

**Counseling and Psychological Services, Stanford University,
Stanford, CA.**

- Providing brief and long-term individual and couples psychotherapy to graduate and undergraduate students.
- Mental health consultations offered to staff, faculty and residential communities.
- Leading Black Women's Support Group throughout the academic year as well as Multiracial Student Support Group in winter and spring quarters.
- Campus Outreach: Presentations and lectures on a variety of mental health topics provided to student groups, staff and faculty on request.
- Rotating on call coverage: days, evenings and weekends.

- Teaching two Peer Education courses focused on Psychological Well-Being of African American students in fall and spring quarters.
- Group Seminar Coordinator: Overseeing the launching of new groups, writing group guidelines and teaching group seminar for pre-doc interns.
- First Generation Committee: program planning and providing support to students who are first generation.
- Residential Liaison: Providing support, education, and outreach to assigned student residential community.
- Academic Liaison: Providing support to assigned academic department.
- Lecturer: Stanford Medical School. Lecturing regarding mono-bi-and multiracial African American Identity Development. Presentations are part of the residency training curriculum that focuses on cultural competence.
- Mental Health Coordinator/Liaison to Black Community Services Center.
- Offsite one day/week to assist with specific mental health needs and program development for African American students.
- Diversity Committee: Served on committee to develop brochures to communities of color regarding mental health services. Continuing to develop ways in which to serve each specific ethnic community.
- Team Leader: Support a team of colleagues in regards to scheduling, communication with management team, discussion of cases.
- Triage: Telephone assessment of students who requests an appointment with clinicians, referral to on call as needed, and scheduling students with clinicians.
- On Call-Provide support for students, staff and faculty during the day, night and weekends to manage crises or concerns.
- LGBT Students of Color Focus Group Coordinator-Attend LGBT conferences, work with community center leaders to program plan for LGBT communities of color.

10/02-08/03 **Eastfield Ming Quong (EMQ), Campbell, CA.**

- Worked as Facilitator with children, families and foster families
- Advocated for clients and families with court system
- Coordinated individualized services for children and families
- Completed clinical evaluations, service plans and safety plans
- Participated in service reviews, strategies and outcomes
- Participated in multidisciplinary internally and externally based clinical teams
- Maintained personal organizational system for each client's file

05/97-05/00 **San Andreas Regional Center, Campbell, CA.**

- Worked as an intake coordinator and case manager for developmentally disabled consumers
- Assisted in determining eligibility as well as placements
- Worked with intake team which consisted of physicians, psychologists, nurses, and other professionals
- Conducted initial and follow-up social assessments
- Utilized and advocated resources for consumers

07/96-05/97 **Ujima Adult and Family Services, San Jose, CA.**

- Clinical Supervisor for 8 case managers.
- Assisted primarily African American mentally ill clients.
- Provided counseling for individuals and families.
- Led support groups.
- Participated in interdisciplinary team meetings.
- Developed and presented treatment plans.
- Provided 24 hour on call service to clients and their families

09/95-05/96 **Veterans Administration Hospital, Palo Alto, CA.**

- Provided Home Based Care for Veterans and their families. .
- Participated in the interdisciplinary team meetings.
- Worked with frail, elderly, homebound patients with multiple medical problems who were terminal.
- Secured respite services for caregivers.
- Developed a Caregiver Education Program providing relief to caregivers.

09/96-05/95 **Ujima Adult and Family Services, San Jose, CA.**

- Placement of mentally ill clients into board and care homes or stabilization in the family home.
- Assisted clients to and from medical appointments.
- Conducted self-help groups for battered women.
- Conducted family therapy.
- Completed and presented service plans to interdisciplinary team.

01/94-05/95 **El Camino Hospital, Behavioral Health Unit, Mountain View, CA.**

- Intake Coordinator.
- Conducted the initial screening of applicants.
- Set up initial patient files.
- Facilitated family education meetings.
- Participated in team meetings.

Professional Affiliations

American Psychological Association
National Association of Social Workers
Black Association of Social Workers
National Honor Society

Volunteer

09/04-Present Parent Coordinator-Archbishop Mitty High School, San Jose, CA
11/88-11/02 Pastoral Aide-Redeemer Lutheran Church, Cupertino, CA
09/02-05/04 Library Assistant-John F. Kennedy High School, Cupertino, CA
09/96-05/02 Teacher's Aide-Lincoln Elementary School, Cupertino, CA
09/92-05/96 Athletic Booster-Monta Vista High School, Cupertino, CA
05/93-09/94 Tutor-Santa Clara County Children's Shelter, San Jose, CA

References: Available upon request.

MINUTES

For a Regular Meeting of the
**SANTA CLARA COUNTY HEALTH AUTHORITY
PROVIDER ADVISORY COUNCIL (PAC)**

Wednesday, November 14, 2018, 12:15-1:45 PM
Santa Clara Family Health Plan
Redwood Conference Room
6201 San Ignacio Ave, San Jose, CA 95119

COMMITTEE MEMBERS PRESENT

Bridget Harrison, MD
Jimmy Lin, MD
Meg Tabaka, M.D., Resident
Peter Nguyen, MD
Sherri Sager
Thad Padua, MD, Chair

COMMITTEE MEMBERS ABSENT

Chung Vu, MD
David Mineta
Dolly Goel, MD
Kingston Lum
Richard Garcia, MD

STAFF PRESENT:

Christine Tomcala, CEO
Laurie Nakahira, MD, CMO
Jeff Robertson, MD, Medical Director
Chris Turner, COO
Eric Tatum, Director, PNM

OTHERS PRESENT:

Jana Castillo, RN, BSN, Mgr, UM
Dang Huynh, PharmD, Mgr, Pharm
Claudia Graciano, Provider Services Associate
Robyn Esparza, Admin Asst, PNM

ROLL CALL/ESTABLISH QUORUM

Thad Padula, MD, Chair, called the meeting to order at 12:27 pm.

- Roll call was taken and a quorum was established at 12:30.
- Introduction of new Council members:
 - ✓ Laurie Nakahira, MD, Chief Medical Office
 - ✓ Meg Tabaka, MD, MPH, 2nd Year Family Resident

1. MEETING MINUTES (ATTACHMENT)S

The previous minutes from August 8, 2018 were reviewed

- August 8, 2018 minutes approved as amended.

2. PUBLIC COMMENT

- There were no public comments.

3. CHIEF EXECUTIVE OFFICER UPDATE (ATTACHMENT)

Christine Tomcala, CEO, presented the November 2018 Membership Summary (Copy Attached Herein), noting no dramatic changes in the current enrollment (254,484):

- Healthy Kids: 3,460 (1%)
- Cal MediConnect: 7,625 (3%)
- Medi-Cal: 243,399 (96%)
- Total: 254,484 (100%)

With regard to Medi-Cal Membership by Age Group the following was noted:

- Pediatrics: 99,190 (41%)
- Adults: 144,209 (59%)
- Total: 243,399 (100%)

Observations regarding the membership of SCFHP included:

Ms. Tomcala wanted to clarify that with regard to the July 2018 Membership Summary that the Medi-Cal decline is also impacted by people working more hours because of the strong economy.

Ms. Tomcala also noted that the same issues continue to affect the current enrollment numbers. The decline is not unexpected as there is an anticipated 5.5% overall decline in our membership this year. It was indicated that Anthem's Medi-Cal membership in Santa Clara County is also declining.

The following current event was noted:

CMS AUDIT

Ms. Tomcala advised the Council that the CMS audit has been the major focus of the organization. The Plan received seven (7) Immediate Corrective Action Requirements (ICAR) and has responded to CMS with its corrective action plans (CAPs). The Plan's responses were all accepted by CMS. The organization is still awaiting the regular Corrective Action Requirements (CARs). Some of the identified ICARs were discussed with the Council members.

4. QUALITY AND PHARMACY (ATTACHMENT)

Mr. Dang Huynh, Pharmacy Manager, presented drug utilization reports on the Top 10 Drugs by Total Cost and Top 10 Drugs by Prior Authorization for the date range July 1, 2018 to September 30, 2018 (Copy Attached Herein).

Dr. Harrison had some patient specific questions which Mr. Huynh offered to discuss at a later time.

- No action required. Informational only.

5. MEMBERSHIP OF PAC

Dr. Robertson reminded the Council members of the charter that was approved a couple of years ago and slightly revised this year. It basically states that members are appointed by the CEO for a two-year term with a minimum participation requirement of attending two meetings per year. It was identified that Mr. David Mineta and Mr. Kingstun Lum have not attended in 18 months. Other possible Council appointees were discussed.

The CEO has appointed a new Behavioral Health practitioner, Ms. Clara Adams who will begin her term with the first meeting of 2019.

- Dr. Robertson to have a conversation with Dr. Dolly Goel regarding her participation.
- Dr. Robertson and the CEO will discuss the need for new Council members.
- Dr. Robertson asked the Council to reach out to him if they had a proposed SNF/MLTSS representative.

6. PROVIDER EDUCATION ON REQUESTS FOR NON-URGENT AUTHORIZATIONS

Mr. Eric Tatum, Director of Provider Network Management, reminded the Council that this issue was brought up at the last meeting when the Six C's of Care were discussed and it was noted as an opportunity for improvement as providers were incorrectly submitting Urgent authorization requests, when they were clearly not of an urgent nature.

He informed the Council that since the last meeting, the repeat offenders have been identified (PAMF, Stanford and home health agencies). He also noted that Sandra Carlson, Director of UM, had calls with PAMF and Stanford and since then the numbers have improved. In addition, he stated that there is an article on this subject in the Provider e-Newsletter that will be distributed next week. The article talks about the different types of authorizations (Urgent, Routine and Retro) and identifies what the standard is for each type.

Ms. Jana Castillo, RN, BSN, Manager, Utilization Management Department, noted that in addition to Eric's work, the UM Department has created a more robust procedure for downgrading the Urgent requests to Routine, especially for the Medi-Cal line of business. The providers are receiving phone calls from the UM Department, notifying them that their not-urgent requests are being downgraded to Routine. She noted that so far the Plan hasn't received any negative feedback from the providers.

7. PRIOR AUTHORIZATION GRID (ATTACHMENT S)

Ms. Castillo, was in attendance to follow up on her presentation of the new Prior Authorization Grid for Medi-Cal and Health Kids, as well as the Organizational Determination Requirements (Prior Authorization Grid) for MediConnect lines of business (Copies Attached Herein).

Ms. Castillo informed the Council that the Prior Authorization Grid is updated annually. It lists all the services that require prior authorization. Anything that is not included here will not require prior authorization. So, as long as it's a covered benefit then it will not require a prior authorization. If it is a non-contracted provider, all services will require prior authorization, even if it is not on the list.

The Council members had a few suggested revisions to the document. Ms. Castillo noted the suggested changes and will incorporate them.

- Bring final document back to next PAC meeting.

8. 2019 MEETING DATES (ATTACHMENT)

The Provider Advisory Council will continue to meet the 2nd Wednesday of the month on a quarterly basis. The handout provided has the correct dates (February 13th, May 8th, August 14th, and November 13th of 2019), however, the day of the week was inadvertently noted as Thursday, rather than Wednesday.

- A meeting invite for the re-occurring meeting to be sent out in the near future.

9. DISCUSSION / RECOMMENDATIONS

There were no further discussion / recommendations.

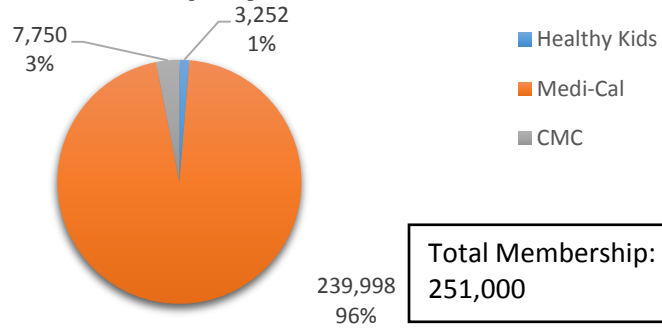
10. ADJOURNMENT

It was moved, seconded and approved to adjourn the meeting at 1:45. The next meeting is scheduled for Wednesday, February 13, 2019. A meeting reminder will be sent in the near future, confirming meeting and location.

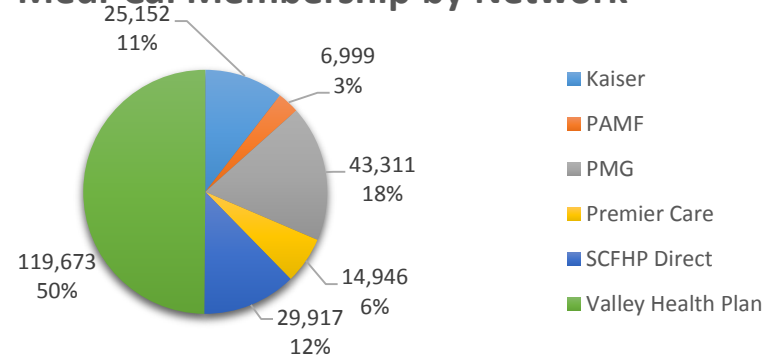
Dr. Thad Padua, Committee Chairman

Date

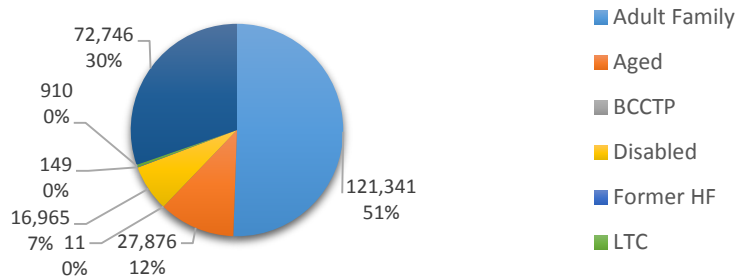
Membership by Line of Business



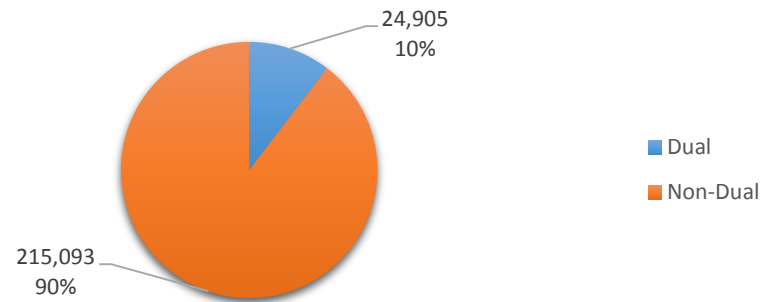
Medi-Cal Membership by Network



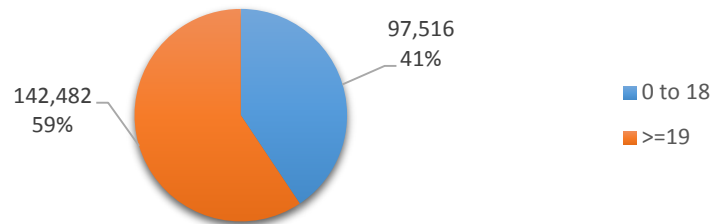
Medi-Cal Membership by Aid Category



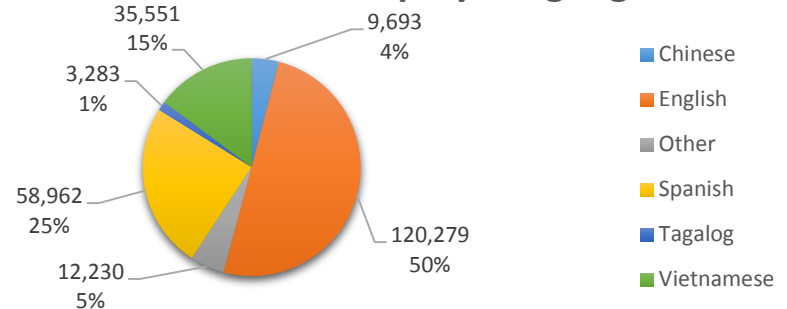
Medi-Cal Membership by Dual Status



Medi-Cal Membership by Age Group



Medi-Cal Membership by Language



Medi-Cal Membership by Age Group and Network

January 2019

Age Group	SCFHP Direct	VHP	Kaiser	PAMF	PMG	Premier Care	Total	%
0 to 6	1,888	13,710	3,659	597	6,631	1,115	27,600	11.5%
6 to 17	5,007	29,823	8,235	1,625	15,994	4,049	64,733	27.0%
18 to 34	4,079	28,239	5,485	1,204	8,132	3,062	50,201	20.9%
35 to 44	1,745	10,088	1,964	485	3,012	1,282	18,576	7.7%
45 to 54	1,821	10,765	1,779	537	3,732	2,274	20,908	8.7%
55 to 64	2,203	14,060	1,834	660	4,160	2,641	25,558	10.6%
65 to 74	5,964	7,157	808	462	1,050	370	15,811	6.6%
75 to 84	4,820	4,348	873	917	520	130	11,608	4.8%
>= 85	2,390	1,483	515	512	80	23	5,003	2.1%
Total	29,917	119,673	25,152	6,999	43,311	14,946	239,998	100.0%
Percentage	12.5%	49.9%	10.5%	2.9%	18.0%	6.2%	100.0%	

Santa Clara Family Health Plan

Top 10 Drugs by Total Cost

Fill date: 10/1/2018 – 12/31/2018

SAC01 – Medi-Cal

	Label Name	Total Cost	Patient Paid	Plan Paid	% of Total Plan Paid	Generic % of Plan Paid	Total Claims	% of Total Claims	Generic % of Total Claims	Plan Paid / Day	Plan Paid / Claim
1	HUMIRA PEN 40 MG/0.8 ML	\$1,690,123	\$0.00	\$1,690,123	5.5%	0.0%	333	0.1%	0.0%	\$180.45	\$5,075.45
2	MAVYRET 100-40 MG TABLET	\$1,349,325	\$0.00	\$1,349,325	4.4%	0.0%	212	0.0%	0.0%	\$454.62	\$6,364.74
3	FREESTYLE LITE TEST STRIP	\$974,749	\$0.00	\$974,764	3.2%	0.0%	8,342	1.6%	0.0%	\$3.21	\$116.85
4	BASAGLAR 100 UNIT/ML KWIKPEN	\$905,238	\$0.00	\$905,242	3.0%	0.0%	3,639	0.7%	0.0%	\$7.93	\$248.76
5	VENTOLIN HFA 90 MCG INHALER	\$522,861	\$0.00	\$522,861	1.7%	0.0%	9,073	1.8%	0.0%	\$2.58	\$57.63
6	STELARA 90 MG/ML SYRINGE	\$454,285	\$0.00	\$454,285	1.5%	0.0%	23	0.0%	0.0%	\$333.54	\$19,751.51
7	ENBREL 50 MG/ML SURECLICK SYR	\$449,127	\$0.00	\$449,127	1.5%	0.0%	90	0.0%	0.0%	\$178.23	\$4,990.30
8	TRULICITY 0.75 MG/0.5 ML PEN	\$448,084	\$0.00	\$448,084	1.5%	0.0%	578	0.1%	0.0%	\$27.84	\$775.23
9	ADMELOG SOLOSTAR 100 UNIT/ML	\$377,714	\$0.00	\$377,714	1.2%	0.0%	819	0.2%	0.0%	\$15.64	\$461.19
10	XIFAXAN 550 MG TABLET	\$371,317	\$49	\$371,268	1.2%	0.0%	156	0.0%	0.0%	\$78.51	\$2,379.93
Totals for Top 10		\$7,542,824	\$49	\$7,542,793	24.6%	0.0%	23,265	4.5%	0.0%	\$11.06	\$324.21
Totals for SAC		\$30,656,401	\$49	\$30,656,403	100.0%	26.3%	516,572	100.0%	88.8%	\$1.81	\$59.35

SAC02 – Healthy Kids

	Label Name	Total Cost	Patient Paid	Plan Paid	% of Total Plan Paid	Generic % of Plan Paid	Total Claims	% of Total Claims	Generic % of Total Claims	Plan Paid / Day	Plan Paid / Claim
1	PROGRAF 5 MG CAPSULE	\$7,961	\$0.00	\$7,961	7.3%	0.0%	7	0.5%	0.0%	\$37.91	\$1,137.31
2	MYCOPHENOLATE 200 MG/ML SUSP	\$6,020	\$0.00	\$6,020	5.5%	100.0%	5	0.3%	100.0%	\$31.68	\$1,203.94
3	ADMELOG 100 UNIT/ML VIAL	\$5,406	\$0.00	\$5,406	5.0%	0.0%	6	0.4%	0.0%	\$32.37	\$900.93
4	HUMALOG 100 UNITS/ML VIAL	\$5,132	\$0.00	\$5,132	4.7%	0.0%	6	0.4%	0.0%	\$30.19	\$855.25
5	VENTOLIN HFA 90 MCG INHALER	\$4,855	\$0.00	\$4,855	4.5%	0.0%	85	5.6%	0.0%	\$2.97	\$57.11
6	VALCYTE 50 MG/ML SOLUTION	\$4,264	\$0.00	\$4,264	3.9%	0.0%	1	0.1%	0.0%	\$142.15	\$4,264.39
7	VALGANCICLOVIR HCL 50 MG/ML	\$3,322	\$0.00	\$3,322	3.0%	100.0%	1	0.1%	100.0%	\$110.73	\$3,321.95
8	ADMELOG SOLOSTAR 100 UNIT/ML	\$3,149	\$0.00	\$3,149	2.9%	0.0%	7	0.5%	0.0%	\$15.44	\$449.89
9	CREON DR 24,000 UNITS CAPSULE	\$3,124	\$0.00	\$3,124	2.9%	0.0%	2	0.1%	0.0%	\$52.06	\$1,561.89
10	QVAR REDHALER 40 MCG	\$2,439	\$0.00	\$2,439	2.2%	0.0%	14	0.9%	0.0%	\$4.78	\$174.22
Totals for Top 10		\$45,671	\$0.00	\$45,671	41.9%	20.5%	134	8.8%	4.5%	\$14.25	\$340.83
Totals for SAC		\$109,053	\$0.00	\$109,053	100.0%	46.8%	1,517	100.0%	78.6%	\$3.41	\$71.89

SAC06 – Cal MediConnect

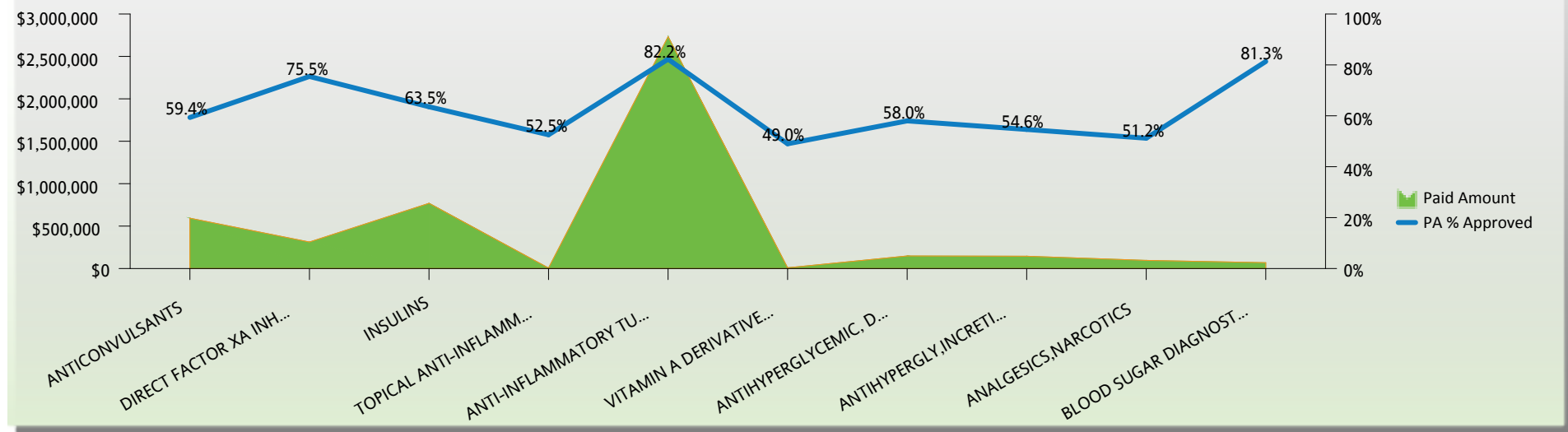
	Label Name	Total Cost	Patient Paid	Plan Paid	% of Total Plan Paid	Generic % of Plan Paid	Total Claims	% of Total Claims	Generic % of Total Claims	Plan Paid / Day	Plan Paid / Claim
1	FREESTYLE LITE TEST STRIP	\$240,871	\$0.00	\$240,871	2.8%	0.0%	1,578	2.1%	0.0%	\$2.89	\$152.64
2	JANUVIA 100 MG TABLET	\$214,921	\$617	\$214,303	2.5%	0.0%	294	0.4%	0.0%	\$13.45	\$728.92
3	IIVEGA SUSTENIA 234 MG/1.5 ML	\$185,221	\$7	\$185,214	2.1%	0.0%	73	0.1%	0.0%	\$90.92	\$2,537.18
4	BIKTARVY 50-200-25 MG TABLET	\$182,484	\$0.00	\$182,484	2.1%	0.0%	65	0.1%	0.0%	\$95.34	\$2,807.44
5	HUMIRA PEN 40 MG/0.8 ML	\$172,454	\$0.00	\$172,454	2.0%	0.0%	34	0.0%	0.0%	\$181.15	\$5,072.18
6	XELJANZ 5 MG TABLET	\$153,102	\$0.00	\$153,102	1.8%	0.0%	40	0.1%	0.0%	\$127.58	\$3,827.55
7	HARVONI 90-400 MG TABLET	\$152,904	\$7	\$152,897	1.8%	0.0%	5	0.0%	0.0%	\$1,092.12	\$30,579.46
8	LANTUS SOLOSTAR 100 UNIT/ML	\$148,339	\$576	\$147,763	1.7%	0.0%	328	0.4%	0.0%	\$8.91	\$450.50
9	NOVOLOG 100 UNITS/ML FLEXPEN	\$130,546	\$208	\$130,338	1.5%	0.0%	152	0.2%	0.0%	\$18.62	\$857.49
10	TRADJENTA 5 MG TABLET	\$130,297	\$381	\$129,916	1.5%	0.0%	161	0.2%	0.0%	\$12.79	\$806.93
Totals for Top 10		\$1,711,139	\$1,797	\$1,709,342	19.6%	0.0%	2,730	3.6%	0.0%	\$12.27	\$626.13
Totals for SAC		\$8,769,430	\$61,788	\$8,707,639	100.0%	14.0%	76,401	100.0%	82.5%	\$2.38	\$113.97

Therapeutic PAs

SAC01 - Medi-Cal

Report Period: 10/01/2018 to 12/31/2018
Comparison Period: 10/01/2017 to 12/31/2017

Top Drug Classes by PA Volume



Top Drugs by PA Volume

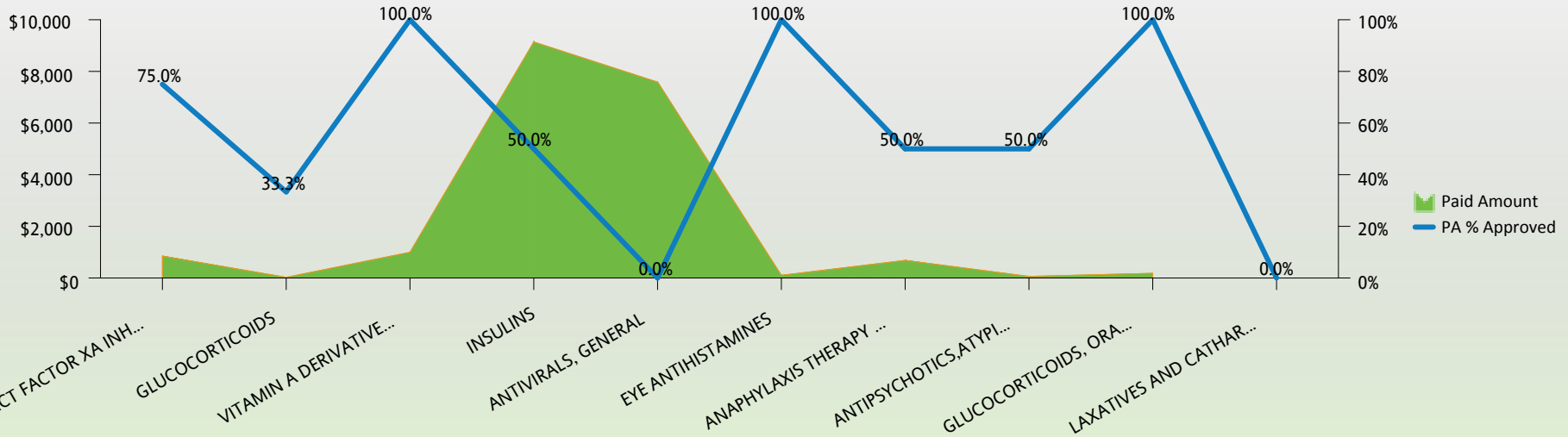
Rank	Prior Rank	Drug Name	PA Count	% Approved	Rx Count	Plan Paid	Paid per Rx
1	3	XARELTO	183	80.9%	577	\$272,523.95	\$472.31
2	5	DICLOFENAC SODIUM	124	50.8%	130	\$6,074.86	\$46.73
3	2	LYRICA	117	53.0%	327	\$182,789.49	\$558.99
4	4	TRETINOIN	79	57.0%	54	\$30,927.95	\$572.74
5	18	XIFAXAN	68	57.4%	154	\$371,432.85	\$2,411.90
6	12	HYDROCODONE-ACETAMINOPHEN	64	78.1%	49	\$1,503.16	\$30.68
7	7	MAVYRET	56	83.9%	202	\$1,286,756.90	\$6,370.08
8	20	LIDOCAINE	53	15.1%	37	\$6,553.79	\$177.13
9	9	HUMIRA PEN	50	88.0%	314	\$1,597,393.16	\$5,087.24
10	18	VYVANSE	50	64.0%	92	\$27,668.22	\$300.74
Totals for Top 10			844	63.7%	1,936	\$3,783,624.33	\$1,954.35
Totals for All			4,474	54.6%	10,419	\$14,916,736.48	\$1,431.69

Therapeutic PAs

SAC02 - Healthy Kids

Report Period: 10/01/2018 to 12/31/2018
Comparison Period: 10/01/2017 to 12/31/2017

Top Drug Classes by PA Volume



Top Drugs by PA Volume

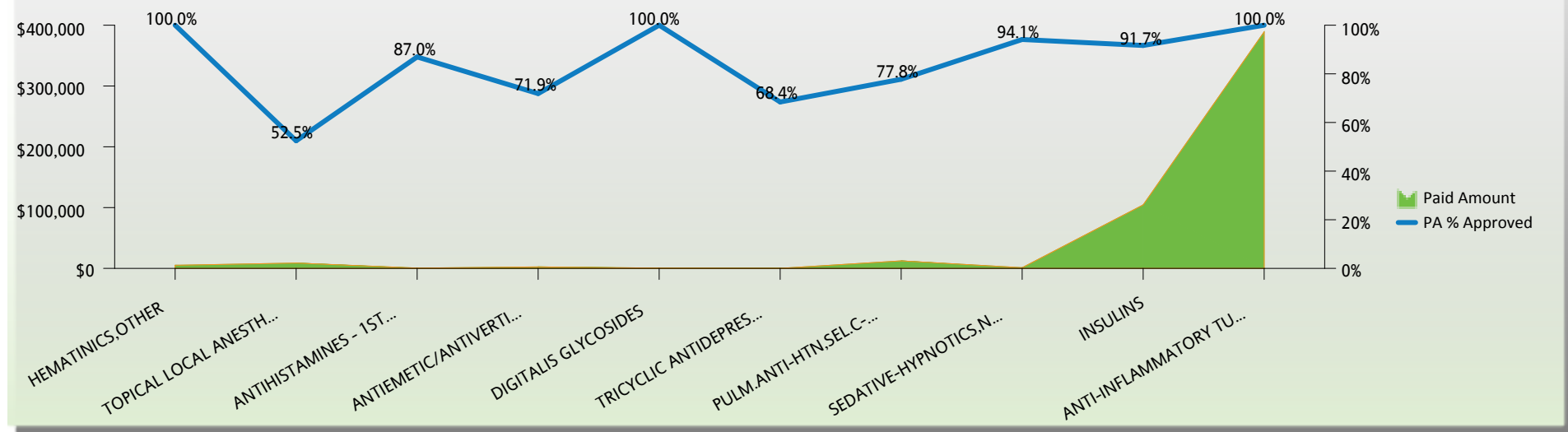
Rank	Prior Rank	Drug Name	PA Count	% Approved	Rx Count	Plan Paid	Paid per Rx
1	18	XARELTO	4	75.0%	2	\$847.32	\$423.66
2	1	TRETINOIN	3	100.0%	5	\$996.12	\$199.22
3	4	EPINEPHRINE	2	50.0%	0	\$0.00	\$0.00
4	18	ADMELOG	2	50.0%	4	\$4,008.46	\$1,002.12
5	18	DEXAMETHASONE INTENSOL	2	50.0%	1	\$25.01	\$25.01
6	18	FLOVENT HFA	2	100.0%	1	\$181.86	\$181.86
7	18	OLOPATADINE HCL	2	100.0%	2	\$104.44	\$52.22
8	18	VALCYTE	2	0.0%	1	\$4,264.39	\$4,264.39
9	18	BUDESONIDE EC	1	0.0%	0	\$0.00	\$0.00
10	18	FAMOTIDINE	1	0.0%	0	\$0.00	\$0.00
Totals for Top 10			21	61.9%	16	\$10,427.60	\$651.72
Totals for All			32	56.2%	63	\$40,226.26	\$638.51

Therapeutic PAs

SAC06 - Cal MediConnect

Report Period: 10/01/2018 to 12/31/2018
Comparison Period: 10/01/2017 to 12/31/2017

Top Drug Classes by PA Volume



Top Drugs by PA Volume

Rank	Prior Rank	Drug Name	PA Count	% Approved	Rx Count	Plan Paid	Paid per Rx
1	1	PROCRIT	60	100.0%	6	\$4,853.93	\$808.99
2	2	LIDOCAINE	46	52.2%	55	\$7,637.64	\$138.87
3	183	HYDROXYZINE HCL	36	88.9%	27	\$288.59	\$10.69
4	3	ZOLPIDEM TARTRATE	15	93.3%	43	\$128.38	\$2.99
5	183	DOXEPIN HCL	14	92.9%	1	\$16.66	\$16.66
6	34	ONDANSETRON HCL	13	61.5%	4	\$33.09	\$8.27
7	11	DIGOXIN	12	100.0%	3	\$327.35	\$109.12
8	4	PROMETHAZINE HCL	11	90.9%	0	\$0.00	\$0.00
9	4	SILDENAFIL	10	60.0%	15	\$548.97	\$36.60
10	19	METHOTREXATE	9	100.0%	41	\$1,441.57	\$35.16
Totals for Top 10			226	83.2%	195	\$15,276.18	\$78.34
Totals for All			607	72.3%	1,584	\$2,370,733.32	\$1,496.68

YOU'RE INVITED

to the Continuing Education Program:
**Neurodevelopmental Disorders and Behavioral Health
Treatment** hosted by Santa Clara Family Health Plan

Tuesday, March 05, 2019

Registration: 6:00 p.m.

Dinner & Presentation: 6:30 p.m. to 8:30 p.m.

Fiorillo's Restaurant
638 El Camino Real
Santa Clara, CA 95050

Physicians, Nurse Practitioners, Medical Assistants, Physician Assistants, RNs, RDs, and Pediatric Health Care Professionals are invited to attend.

Keynote Speakers:

**Manmeet K. Rattu, Psy. D and
Jesse Lam, Psy. D**

This Live activity, Neurodevelopmental Disorders and Behavioral Health Treatment, with a beginning date of 03/05/2019, has been reviewed and is acceptable for up to 2.00 Prescribed credit(s) by the American Academy of Family Physicians. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**This is a FREE event but registration is required.
Deadline to Register is Wednesday, February 22, 2019**

Complete your registration by filling out the form below and faxing it to 1-408-362-9817.

Attendee Name: _____ Title: _____

Phone: _____ Fax: _____

Are you requesting CEU/CME credit: Yes _____ License # _____
No _____

Dinner Preference: Salmon _____ Filet Mignon _____
Baked Rigatoni _____ Chicken Saltimbocca _____
Vegetarian _____

Please contact Claudia Graciano,
SCFHP Provider Network Management at
1-408-874-1754 if you have questions.



PROVIDER MEMO

To: Santa Clara Family Health Plan Providers
From: Utilization Management
Date: December 27, 2018
Subject: 2019 Prior Authorization Grid

Dear Providers,

Santa Clara Family Health Plan (SCFHP) has made some changes to our prior authorization requirements, effective for dates of service on or after January 1, 2019. Attached to this memo are two documents, the **2019 Medical Services Prior Authorization Grid** and the **2019 Medical Benefit Drug Prior Authorization Grid**, indicating services and drugs that require prior authorization for all SCFHP members. The grids will no longer be separated by lines of business.

The following is a summary of the medical services prior authorization changes effective January 1, 2019:

- Services Added:
 - PET-CT (Positron emission tomography–computed tomography)
 - Unclassified Procedures
- Services Removed:
 - Cardiac Rehabilitation
 - Pulmonary Rehabilitation
 - EEG (Electroencephalogram)
 - EMG (Electromyography)
 - NCV (Nerve conduction velocity)
 - Acupuncture for Non-Contracted Providers

For the full list, please see the attached 2019 prior authorization grids. This information is also available on the SCFHP Provider Forms & Documents webpage, www.scfhp.com/providers/forms.

If you have any questions regarding this information, please contact the SCFHP Utilization Management department at 408-874-1821.

Thank you for your continued partnership in providing care to SCFHP members.

The following drugs require prior authorization for all Santa Clara Family Health Plan members. Additional required actions, restrictions, or limits on use are indicated in the right column.

Abbreviations used in this document include:

ST: Step Therapy

MCG: MCG Health Care Guidelines

Brand	Generic	Necessary Actions, Restrictions, or Limits on Use
ANTIEMETICS (ASSOCIATED WITH CANCER CHEMOTHERAPY)		
Emend IV	Fosaprepitant	MCG
Aloxi	Palonosetron	MCG
ANTIHEMOPHILIC AGENTS		
Hemlibra	Emicizumab-kxwh	MCG
CAR-T CELL IMMUNOTHERAPY		
Yescarta	Axicabtagene ciloleucel	MCG
Kymriah	Tisagenlecleucel	MCG
ERYTHROPOIESIS STIMULATING AGENTS		
Aranesp	Darbepoetin alfa	ST: Retacrit* & MCG
Epogen, Procrit	Epoetin alfa	ST: Retacrit* & MCG
Retacrit	Epoetin alfa-epbx	MCG
COLONY STIMULATING FACTORS		
Neupogen	Filgrastim	ST: Zarxio or Nivestym* & MCG
Neulasta, Neulasta Onpro	Pegfilgrastim	ST: Zarxio or Nivestym* & Fulphila* & MCG
Fulphila	Pegfilgrastim-jmdb	ST: Zarxio or Nivestym* & MCG
Granix	Tbo-filgrastim	ST: Zarxio or Nivestym* & MCG
Leukine	Sargramostim	ST: Zarxio or Nivestym* & MCG
GAUCHER DISEASE		
Cerezyme	Imiglucerase	MCG
ElELYso	Taliglucerase alfa	MCG
Vpriv	Velaglucerase alfa	MCG
HEREDITARY ANGIOEDEMA		
Berinert, Cinryze, Haegarda	C1 esterase inhibitor, human	MCG
Ruconest	C1 esterase inhibitor, recombinant	MCG
Kalbitor	Ecallantide	MCG
Firazyr	Icatibant	MCG
Takhzyro	Lanadelumab-flyo	MCG

Brand	Generic	Necessary Actions, Restrictions, or Limits on Use
IV IMMUNOGLOBULIN (IVIG)		
Bivigam, Carimune NF, Cuvitru, Flebogamma DIF, Gamastan, Gamastan S/D, Gammagard, Gammagard S/D, Gammaked, Gammaplex, Gamunex-C, Hizentra, Hyqvia, Octagam, Panzyga, Privigen	Immune globulin, Immune globulin lyophilized, Immune globulin non-lyophilized	MCG
MULTIPLE SCLEROSIS		
Tysabri	Natalizumab	MCG
Ocrevus	Ocrelizumab	MCG
NEUROMUSCULAR BLOCKING AGENTS		
Dysport	AbobotulinumtoxinA	MCG
Xeomin	IncobotulinumtoxinA	MCG
Botox	OnabotulinumtoxinA	MCG
Myobloc	RimabotulinumtoxinB	MCG
OPHTHALMIC AGENTS		
Eylea	Aflibercept	MCG
Lucentis	Ranibizumab	MCG
Luxturna	Voretigene neparvovec-rzyl	MCG
OSTEOPOROSIS OR BONE MODIFIERS		
Prolia, Xgeva	Denosumab	MCG
Boniva	Ibandronate sodium (IV)	MCG
Aredia	Pamidronate disodium	MCG
Reclast, Zometa	Zoledronic acid	MCG
PULMONARY HYPERTENSION		
Flolan, Veletri	Epoprostenol	MCG
Remodulin	Treprostinil (injection)	MCG
RESPIRATORY		
Aralast NP, Glassia, Prolastin-C, Zemaira	α -1 proteinase inhibitor	MCG
Nucala	Mepolizumab	MCG
Xolair	Omalizumab	MCG
Synagis	Palivizumab	MCG
Cinqair	Reslizumab	MCG

Brand	Generic	Necessary Actions, Restrictions, or Limits on Use
RHEUMATOLOGY/IMMUNOSUPPRESSANTS		
Orencia	Abatacept	MCG
Humira	Adalimumab	Pharmacy Benefit Only
Cyltezo, Amjevita	Adalimumab-adbm, adalimumab-atto	Pharmacy Benefit Only
Cimzia	Certolizumab pegol	Pharmacy Benefit Only
Enbrel	Etanercept	Pharmacy Benefit Only
Erelzi	Etanercept-szszs	Pharmacy Benefit Only
Simponi Aria	Golimumab	ST: Adalimumab and Etanercept & MCG
Tremfya	Guselkumab	ST: Adalimumab and Etanercept & MCG
Remicade	Infliximab	ST: Inflectra, Renflexis*, or Ixifi* & MCG
Inflectra	Infliximab-dyyb	MCG
Renflexis	Infliximab-abda	MCG
Ixifi	Infliximab-qbtx	MCG
Rituxan	Rituximab	ST: Truxima*
Actemra	Tocilizumab IV	MCG
Stelara	Ustekinumab IV	ST: Adalimumab & MCG
Entyvio	Vedolizumab	ST: Adalimumab & MCG
MISCELLANEOUS		
Exondys 51	Eteplirsen	MCG
Spinraza	Nusinersen	MCG
Onpattro	Patisiran	MCG
Krystexxa	Pegloticase	MCG
Nplate	Romiplostim	MCG
Radicava	Edaravone	MCG
FreeStyle, Precision, Contour, Assure, Infinity, Prodigy, True Metrix, Rightest, Fora, EZ Smart, OneTouch, TrueTrack, Verasens, Accu-Chek, Clever Choice, Advocate, Breeze	Blood glucose test strips	FreeStyle or Precision, Pharmacy Benefit Only
UNCLASSIFIED		
Unclassified drugs and biologics		MCG*

* If available

This Prior Authorization Grid contains services that require prior authorization only and is not intended to be a comprehensive list of covered services. Providers should refer to the appropriate Evidence of Coverage (EOC) for a complete list of covered services.

SCFHP Utilization Management Department:

Telephone: 408-874-1821

Prior Authorization Request Submission Fax Lines: 408-874-1957 or
408-376-3548

When faxing a request to SCFHP, please:

1. Use the SCFHP Prior Authorization Request – Medical Services Form found at www.scfhp.com
2. Attach pertinent medical records, treatment plans, test results and evidence of conservative treatment to support medical necessity.

Other Contact Information:

SCFHP Eligibility: 1-800-720-3455

SCFHP Customer Service:

Medi-Cal & Health Kids: 1-800-260-2055

Cal MediConnect: 1-877-723-4795

For Non-Emergency Medical Transportation & Non-Emergency Transportation contact SCFHP Customer Service

Benefits Authorized by Vendors:

Dental Services:

Medi-Cal & Cal MediConnect: Contact Denti-Cal at 1-800-322-6384

Healthy Kids: Contact Liberty Dental at 1-888-902-0403

Vision Services: Contact Vision Service Plan (VSP) at 1-844-613-4479

Durable Medical Equipment (DME) for Medi-Cal & Healthy Kids: Fax CHME at 650-931-8928

Category of Service	Services Requiring Prior Authorization	
Behavioral Health Treatment	All Behavioral Health Treatment Services	
Durable Medical Equipment	Cal MediConnect	Medi-Cal & Healthy Kids HMO
	<ul style="list-style-type: none"> • Custom made items • Any other DME or medical supply item exceeding \$1000 allowable • Prosthetics & customized orthotics exceeding \$1000 allowable 	Most DME is capitated to CHME for authorization review including the following: <ul style="list-style-type: none"> • Enteral nutrition • Incontinence supplies • Home medical equipment: walkers, wheelchairs, commodes • Mobility devices including motorized wheelchairs and scooters • Respiratory: Oxygen, BIPAP, CPAP, ventilators
	Specialty DME for Medi-Cal, Healthy Kids and Cal MediConnect: <ul style="list-style-type: none"> • All Prosthetics & Orthotics • Hearing Aids • Other Specialty Devices 	
Experimental Procedure	<ul style="list-style-type: none"> • Experimental Procedures • Investigational Procedures • New Technologies 	
Home Health	<ul style="list-style-type: none"> • All Home Health Services • Home IV Infusion Services 	
Inpatient Admissions	All elective medical and surgical inpatient admissions to: <ul style="list-style-type: none"> • Acute Hospital • Long Term Acute Care (LTAC) All admissions for: <ul style="list-style-type: none"> • Acute Inpatient Psychiatric • Partial Hospital Psychiatric Treatment • Substance Use Disorder including Detoxification Rehabilitation and Therapy Services <ul style="list-style-type: none"> • Acute Rehabilitation Facilities • Skilled Nursing Facilities (SNF) 	
Long-Term Services and Supports (LTSS)	<ul style="list-style-type: none"> • Community-Based Adult Services (CBAS) • Long-Term Care 	
Medications	<ul style="list-style-type: none"> • Refer to the 2019 Medical Benefit Drug Prior Authorization Grid • Drugs administered in the doctor's office or in an outpatient setting 	
Non-Contracted Providers	All non-urgent/emergent services provided by non-contracted providers	
Organ Transplant	All Organ Transplants	

Category of Service	Services Requiring Prior Authorization
Outpatient Services and Procedures	<ul style="list-style-type: none"> • Abdominoplasty/Panniculectomy • Bariatric Surgery • Breast Reduction and Augmentation Surgery • Cataract Surgery • Cochlear Auditory Implant • Dental Surgery, Jaw Surgery and Orthognathic Procedures • Dermatology: <ul style="list-style-type: none"> • Laser treatment • Skin Injections • Implants • All types of Endoscopy, except Colonoscopy • Gender Reassignment Surgery • Genetic Testing and Counseling • Hyperbaric Oxygen Therapy • Intensive Outpatient Palliative Care (IOPC) • Neuro and Spinal Cord Stimulators • Outpatient Diagnostic Imaging: <ul style="list-style-type: none"> • Magnetic Resonance Imaging (MRI) • Magnetic Resonance Angiography (MRA) • Nuclear Cardiology Procedures • Single-Photon Emission Computerized Tomography (SPECT) • Positron-Emission Tomography (PET/PET-CT) • Outpatient Therapies <ul style="list-style-type: none"> • Occupational Therapy (OT) • Physical Therapy (PT) • Speech Therapy (ST) • All Plastic Surgery and Reconstructive Procedures • All Podiatric procedures and surgery • Radiation Therapy: <ul style="list-style-type: none"> • Intensity Modulated Radiation Therapy (IMRT) • Proton Beam Therapy • Stereotactic Radiation Treatment (SBRT) • Sleep studies • Spinal Procedures, except Epidural Injections • Surgery for Obstructive Sleep Apnea • Temporomandibular Disorder (TMJ) Treatment • Transplant-related services (EXCEPT Cornea transplant): Prior to surgery • Unclassified Procedures • Varicose Vein Treatment
Transportation	Non-Emergency Medical Transportation for ground and air except ground transportation from facility to facility and hospital to home.

PROVIDER ADVISORY COUNCIL MEETING
ROSTER
2018–2019

NAME	STIPEND	COMPANY	OFFICE INFORMATION	2018				2019			
				Feb	May	Aug	Nov	Feb	May	Aug	Nov
N. Thad Padua, M.D. NT 50 Pediatric & Adolescent Med	*Yes*	IHC – Pediatric Center	2039 Forest Ave., #105 San Jose, CA 95128 408-947-2697 (Ofc) ntpadua@ihcscv.org	∅	✓	✓	✓				
Sherri Sager NT 10	*Yes*	LPCH - DSH	725 Welch Road, Mail Code 5524, Palo Alto, CA 94304 650-497-8277 (Ofc) SSager@stanfordchildrens.org	✓	✓	✓	✓				
Peter L. Nguyen, D.O. NT 50 – Family Practice Hospital Affiliation: OCH	*Yes*	Kelly Park Medical Clinic	749 Story Road, Suite #20 San Jose, CA 95122 408-794-2088 (Ofc) lpnguyendo@yahoo.com	✓	∅	✓	✓				
Bridget Harrison, M.D. NT 20 changed in 2016 to NT 10		IHC	bridget.m.harrison@gmail.com	∅	✓	✓	✓				
Chung Vu, MD President – NT60		Premiere Care - IPA	2593 S. King Road, #15, San Jose, CA 95122 408-274-9226 chungvumd@yahoo.com	✓	✓	∅	∅				
Dolly Goel, MD CMO – NT 20		VHP	2480 N First Street, San Jose, CA 95131 dolly.goel@VHP.sccgov.org melissag.miner@VHP.sccgov.org	✓	∅	∅	∅				
Jimmy Lin, MD NT 60 Internal Medicine - PCP	*Yes*	Premiere Care Internal Medicine - PCP	2411 Forest Ave, San Jose, CA 95128 (408) 983-1012 docjil@hotmail.com	✓	∅	✓	✓				
David Mineta Mental Health Representative	*Yes*	Momentum for Mental Health	5103 Elrose Ave, San Jose, CA 95124 650.270.7511 davidmineta@gmail.com kaquino@momentummh.org	∅	∅	∅	∅				
Kingston Lum		IHSS	(408) 792-1666 Kingston.Lum@ssa.sccgov.org	∅	∅	∅	∅				
Richard Garcia, MD	*Yes*	CMO Excel MSO	(408) 418-1874 richard.garcia@excelms.com	N/A	N/A	✓	∅				
Meg Tabaka, MD,	*Yes*	Resident O'Connor	(781) 290-7599 mtabaka@stanford.edu	N/A	N/A	N/A	✓				
Clara Adams, LCSW	*Yes*	Private Practice	3033 Moorpark Ave, #7 San Jose, CA 95128 (408) 7781-2523 claraadams@comcast.net	N/A	N/A	N/A	N/A				



**PROVIDER ADVISORY COUNCIL
CONFIDENTIALITY,
CONFLICT OF INTEREST
&
NON-DISCRIMINATION AGREEMENT
2019**

CONFIDENTIALITY STATEMENT

I understand that Santa Clara Family Health Plan (SCFHP) has a legal and ethical responsibility to comply with all applicable federal and state laws established under the Health Insurance Portability and Accountability Act (HIPAA) and Privacy Rule adopted thereunder (45 CFR Parts 160 and 164) and all related SCFHP Policies and Procedures.

In addition, I understand that during the course of my affiliation with the Provider Advisory Council (PAC), I agree to respect and maintain the confidentiality of all confidential information, especially Protected Health Information (PHI). I also agree that my obligations under this agreement regarding PHI will continue after the termination of my affiliation with the PAC.

CONFLICT OF INTEREST STATEMENT

I understand and agree that I will report to the Committee Chairperson if I have a financial or non-financial conflict of interest which would impair my objectivity in performing my responsibilities as a member of the PAC. Furthermore, I will refrain from any proceeding or cast a vote on any issue related to conflict of interest.

NON-DISCRIMINATION

Santa Clara Family Health Plan (SCFHP) and all PAC Committee Members comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, religion, citizenship status, genetic information, marital status, sexual orientation and identity, medical condition, AIDS/HIV, military or veteran status, political affiliations or activities, or status as a victim of domestic violence, assault or stalking.

AGREEMENT

I, the undersigned, have read and understand the above Confidentiality and Conflict of Interest Statements and agree to abide by these standards and requirements in the conduct of my responsibilities related to matters of the PAC.

SIGNATURE

DATE

PRINT NAME