

Regular Meeting of the

Santa Clara County Health Authority Cal MediConnect Consumer Advisory Board (CAB)

Thursday, March 7, 2019, 11:30 AM-1:00 PM

Santa Clara Family Health Plan, Redwood
6201 San Ignacio Ave, San Jose, CA 95119

AGENDA

1. Introduction	Dr. Nakahira	11:35 5 min
2. Public Comment Members of the public may speak to any item not on the agenda two minutes per speaker. The Consumer Advisory Board reserves the right to limit the duration of public comment period to 30 minutes.	Dr. Nakahira	11:40 5 min
3. Health Plan Update Discuss status of current topics and initiatives.	Dr. Nakahira	11:45 5 min
4. Discussion Items		
a. Welcome Packet Discuss information about the new format of Cal MediConnect CAB.	Dr. Liu	11:50 10 min
b. Cal MediConnect Consumer Advisory Board Charter Review updates to Cal MediConnect Consumer Advisory Board Charter.	Dr. Liu	12:00 5 min
c. New Benefits in 2019 Overview of new benefits in 2019.	Mr. Ly	12:05 10 min
d. Future Agenda Items Discuss topic ideas for future meetings.	Dr. Nakahira	12:15 10 min
5. Standing Items		
a. Member Communications Review of SCFHP member communications.	Ms. Byom	12:25 10 min
b. Health Education and Cultural & Linguistics Review of health education program and cultural & linguistics program initiatives.	Ms. Shah	12:35 10 min

c. **Ombudsman**
Cal MediConnect ombudsman program updates.

Ms. Huyenh-Cho 12:45 10 min

6. Adjournment

Dr. Nakahira 12:55 5 min

Notice to the Public—Meeting Procedures

- Persons wishing to address the Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Nancy Aguirre 48 hours prior to the meeting at 408-874-1835.
- To obtain a copy of any supporting document that is available, contact Nancy Aguirre at 408-874-1835. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com