

Regular Meeting of the

Santa Clara County Health Authority Quality Improvement Committee

Wednesday, April 10, 2019, 6:00-8:00 PM
Santa Clara Family Health Plan, Redwood
6201 San Ignacio Ave, San Jose, CA 95119

VIA TELECONFERENCE AT:

Residence
3411 S. Conway Ct.
Kennewick, WA 99337

AGENDA

1. Introduction	Dr. Paul	6:00	5 min
2. Meeting Minutes Review meeting minutes of the February 13, 2019 Quality Improvement Committee. Possible Action: Approve February 13, 2019 Quality Improvement Committee Minutes	Dr. Paul	6:05	5 min
3. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The Quality Improvement Committee reserves the right to limit the duration of public comment period to 30 minutes.	Dr. Paul	6:10	5 min
4. CEO Update Discuss status of current topics and initiatives.	Ms. Tomcala	6:15	5 min
5. Action Items		6:20	45 min
a. Review of Quality Improvement Program Evaluation 2018 Annual review of the Quality Improvement Program Evaluation 2018 Possible Action: Approve the Quality Improvement Program Evaluation 2018	Ms. Liu		
b. Review of Quality Improvement Work Plan 2019 Annual review of the Quality Improvement Work Plan 2019 Possible Action: Approve the Quality Improvement Work Plan 2019	Ms. Chang		
c. Review of Population Health Assessment 2019 Annual review of the Population Health Assessment 2019 Possible Action: Approve Population Health Assessment 2019	Ms. Shah		
d. Review of Experience with Complex Case Management Report 2019 Annual review of Experience with Complex Case Management Report 2019 Possible Action: Approve Experience with Complex Case Management Report 2019	Ms. Carlson		
e. Review of Quality Improvement Policies	Dr. Liu		
i. QI.01 Conflict of Interest			
ii. QI.02 Clinical Practice Guidelines			

- iii. QI.03 Distribution of Quality Improvement Information
 - iv. QI.04 Peer Review Process
 - v. QI.06 Quality Improvement Study Design/Performance Improvement Program Reporting
 - vi. QI.08 Cultural and Linguistically Competent Services
 - vii. QI.09 Health Education Program and Delivery System Policy
 - viii. QI.11 Member Non-Monetary Incentives
 - ix. QI.12 SBIRT
 - x. QI.28 Health Homes Program Policy
- Possible Action:** Approve Quality Improvement Policies QI.01, QI.02, QI.03, QI.04, QI.06., QI.08, QI.09, QI.11, QI.12, QI.28

6. Discussion Items		7:05	30 min
a. Appeals and Grievances	Mr. Breakbill		
b. Access and Availability	Ms. Switzer		
c. Initial Health Assessment (IHA): 3Q & 4Q Reports	Ms. Chang		
7. Committee Reports			
a. Credentialing Committee	Dr. Nakahira	7:35	5 min
Review February 27, 2019 report of the Credentialing Committee Meeting.			
Possible Action: Accept February 27, 2019 Credentialing Committee report as presented			
b. Pharmacy and Therapeutics Committee	Dr. Lin	7:40	5 min
Review minutes of the December 13, 2018 Pharmacy and Therapeutics Committee Meeting.			
Possible Action: Accept December 13, 2018 Pharmacy and Therapeutics Committee minutes as presented			
c. Utilization Management Committee	Dr. Lin	7:45	5 min
Review minutes of the January 16, 2019 UM Committee Meeting.			
Possible Action: Accept January 16, 2019 Utilization Management Committee minutes as presented			
d. Compliance Report	Ms. Larmer	7:50	5 min
e. Quality Dashboard	Dr. Liu	7:55	5 min
8. Adjournment	Dr. Paul	8:00	

Notice to the Public—Meeting Procedures

- Persons wishing to address the Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Nancy Aguirre 48 hours prior to the meeting at 408-874-1835 or naguirre@scfhp.com.
- To obtain a copy of any supporting document that is available, contact Nancy Aguirre at 408-874-1835 or naguirre@scfhp.com. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.

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