

To: Skilled Nursing Facilities

From: Jennifer Clements, Director of Provider Operations

Date: February 19, 2015

Subject: Weekly Therapy Updates

Dear Provider:

Santa Clara Family Health Plan (SCFHP) requires weekly updates from SNFs regarding SCFHP members receiving OT/PT/ST Therapy while in a Nursing Facility. Please continue to submit updates each week using the Weekly Therapy Update Form found on our website.

Should you have any questions, please call us at 1-408-874-1788 or email providerservices@scfhp.com.

Thank you.