

Medi-Cal Health Homes Program

Health Homes Program (HHP) offers new, **free services** to help you get the care you need!

Your HHP care team will help you:



Find doctors and get an appointment



Better understand your prescription drugs



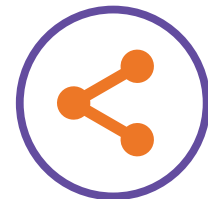
Get follow-up services after you leave the hospital



Set up transportation to your doctor visits



Find and apply for food benefits and housing



Connect you to other community programs and services

>> **Your care team includes a care coordinator, case manager, and a housing coordinator.**

Your team will work with you and your health providers, such as your doctors, specialists, pharmacists, and others. They will make sure everyone is informed about your health and the services you need.

Important things to remember about HHP:

- ✓ You keep your current Medi-Cal benefits. HHP offers an extra layer of support.
- ✓ Your current doctors and providers stay the same. HHP adds to your care team.
- ✓ Joining HHP is optional. Leave the program at any time and keep your Medi-Cal benefits.

Is HHP right for you?

If you answer **YES** to all or almost all of the questions below, HHP may be right for you!

- Do you have Medi-Cal?
- Do you have multiple chronic conditions and/or have a mental health condition for which you need regular doctor's care?
- Do you have difficulty keeping and making it to your medical appointments?
- Have you visited an emergency room or hospital three or more times in the last 12 months?
- Do you need a safe place to live?

Sign up for HHP today!

Call SCFHP Customer Service to talk about your options at **1-800-260-2055** (TTY **1-800-735-2929** or **711**) Monday through Friday 8:30 a.m. to 5:00 p.m. The call is free. You can also tell your doctor or clinic staff that you want to get HHP services.

Santa Clara Family Health Plan (SCFHP) is dedicated to improving the health and well-being of its members.



Santa Clara Family Health Plan™

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-260-2055. (TTY: 1-800-735-2929 or 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-260-2055 (TTY: 1-800-735-2929 o 711).

Chinese: 注意：如果您说中文，将为您提供免费的语言服务。请致电 1-800-260-2055。(TTY: 1-800-735-2929 或 711)

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-260-2055 (TTY: 1-800-735-2929 hoặc 711)

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-260-2055 (TTY: 1-800-735-2929 o 711).