

Regular Meeting of the

Santa Clara County Health Authority Quality Improvement Committee

Wednesday, June 12, 2019, 6:00-8:00 PM

Santa Clara Family Health Plan, Redwood

6201 San Ignacio Ave, San Jose, CA 95119

VIA TELECONFERENCE AT:

Residence

3411 S. Conway Ct.

Kennewick, WA 99337

AGENDA

1. Introduction	Dr. Paul	6:00	5 min
2. Meeting Minutes Review meeting minutes of the April 10, 2019 Quality Improvement Committee. Possible Action: Approve April 10, 2019 Quality Improvement Committee Minutes.	Dr. Paul	6:05	5 min
3. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The Quality Improvement Committee reserves the right to limit the duration of public comment period to 30 minutes.	Dr. Paul	6:10	5 min
4. CEO Update Discuss status of current topics and initiatives.	Ms. Tomcala	6:15	5 min
5. Action Items		6:20	45 min
a. CMC Assessment of Member Cultural and Linguistic Needs and Preferences Possible Action: Approve the CMC Assessment of Member Cultural and Linguistic Needs and Preferences.	Ms. Switzer		
b. Review of Population Health Management Strategy 2019 Annual review of the Population Health Management Strategy 2019. Possible Action: Approve Population Health Management Strategy 2019.	Ms. Carlson		
c. Review of Quality Improvement Policies			
i. QI.13 Comprehensive Case Management			
ii. QI.15 Transitions of Care			
iii. QI.16 Managed Long Term Services and Support (MLTSS) Care Coordination			
iv. QI.17 Behavioral Health Care Coordination			
v. QI.18 Sensitive Services, Confidentiality, Rights of Adults and Minors			
vi. QI.19 Care Coordination Staff Training			
vii. QI.20 Information Sharing with San Andreas Regional Center (SARC)			

- viii. QI.21 Information Exchange Between Santa Clara Family Health Plan & Health Services Department
- ix. QI.22 Early Start Program (Early Intervention Services)
- x. QI.23 Alcohol Misuse: Screening and Behavioral Counseling Interventions in Primary Care
- xi. QI.24 Outpatient Mental Health Services: Mental Health Parity
- xii. QI.25 Intensive Outpatient Palliative Care
- xiii. QI.27 Informing Members of Behavioral Health Services

6. Discussion Items		7:05	30 min
a. Appeals and Grievances.	Mr. Breakbill		
7. Committee Reports			
a. Credentialing Committee	Dr. Nakahira	7:35	5 min
Review April 3, 2019 report of the Credentialing Committee Meeting.			
Possible Action: Accept April 3, 2019 Credentialing Committee report as presented.			
b. Pharmacy and Therapeutics Committee	Dr. Lin	7:40	5 min
Review minutes of the March 21, 2019 Pharmacy and Therapeutics Committee Meeting.			
Possible Action: Accept March 21, 2019 Pharmacy and Therapeutics Committee minutes as presented.			
c. Utilization Management Committee	Dr. Lin	7:45	5 min
Review minutes of the April 17, 2019 UM Committee Meeting.			
Possible Action: Accept April 17, 2019 Utilization Management Committee minutes as presented.			
d. Compliance Report	Ms. Larmer	7:50	5 min
e. Quality Dashboard	Dr. Liu	7:55	5 min
8. Adjournment	Dr. Paul	8:00	
Next Quality Improvement Committee meeting: Wednesday, August 14, 2019.			

Notice to the Public—Meeting Procedures

- Persons wishing to address the Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Nancy Aguirre 48 hours prior to the meeting at 408-874-1835 or naguirre@scfhp.com.
- To obtain a copy of any supporting document that is available, contact Nancy Aguirre at 408-874-1835 or naguirre@scfhp.com. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com