

Regular Meeting of the
Santa Clara County Health Authority
Utilization Management Committee

Wednesday, October 16, 2019, 6:30-8:00 PM
Santa Clara Family Health Plan, Redwood
6201 San Ignacio Ave., San Jose, CA 95119

AGENDA

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| 1. Introduction | Dr. Lin | 6:30 | 5 min |
| 2. Meeting Minutes
Review minutes of the July 17, 2019 Q3 2019 Utilization Management Committee (UMC) Meeting
Possible Action: Approve Q3 2019 UMC Meeting minutes | Dr. Lin | 6:35 | 5 min |
| 3. Public Comment
Members of the public may speak to any item not on the agenda; two minutes per speaker. The committee reserves the right to limit the duration of public comment to 30 minutes. | Dr. Lin | 6:40 | 5 min |
| 4. CEO Update
Discuss status of current topics and initiatives | Ms. Tomcala | 6:45 | 10 min |
| 5. CMO Update
a. General Update
b. Update – Completion of CMS IVA Audit | Dr. Nakahira | 6:55 | 10 min |
| 6. Old Business/Follow Up Items
a. General Old Business
b. Post Bariatric Surgery Update
c. Bariatric CME Request
d. MCG S-516: Gastric Restrictive Procedures, Sleeve Gastrectomy, by Laparoscopy
e. How to Access Health Education Handout
f. Health Education Materials and Classes for Members
g. Language Assistance Contact Information | Dr. Boris

Ms. Shah | 7:05

7:13 | 8 min

5 min |

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| <p>7. Action Items</p> <ul style="list-style-type: none"> a. Policy Update: HS.01 Prior Authorization
Possible Action: Approve Revised Policy HS.01 b. Medical Covered Services Prior Authorization (PA) Grid and Medical Benefit PA Grid
Possible Action: Approve PA Grids | <p>Dr. Boris 7:18 5 min</p> |
| <p>8. Reports</p> <ul style="list-style-type: none"> a. Membership Report b. Standard Utilization Metrics c. Hospital Specific Metrics: Readmission d. Referral Tracking Quarterly Report – Q3 2019 e. Turn Around Time Report – Q3 2019 f. UM Call Center Metrics – Q2 & Q3 2019 g. HS.04.01 Quality Monitoring – Q3 2019 h. Inter-Rater Reliability (IRR) Report – 2019 2/2 | <p>Dr. Nakahira 7:23 2 min
Dr. Boris 7:25 20 min</p> |
| <p>9. Behavioral Health UM Reports</p> <ul style="list-style-type: none"> a. Early and Periodic Screening, Diagnostic & Treatment (EPSDT) b. Metrics Reports | <p>Ms. McKelvey 7:50 10 min</p> |
| <p>10. Adjournment
Next meeting: Wednesday, January 15, 2020 at 6:30 p.m.</p> | <p>Dr. Lin 8:00</p> |

Notice to the Public—Meeting Procedures

- Persons wishing to address the Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Amy O'Brien 48 hours prior to the meeting at 408-874-1997.
- To obtain a copy of any supporting document that is available, contact Amy O'Brien at 408-874-1997. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave., San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com