

PROVIDER MEMO

To: Santa Clara Family Health Plan Providers
From: Provider Network Management
Date: September 27, 2019
Subject: Healthy Kids Members Transition to Medi-Cal and Healthy Kids Program Closes

Healthy Kids CCHIP Members are Transitioning to Medi-Cal Effective October 1, 2019

Effective October 1, 2019, almost all of the 3,500+ children in Santa Clara Family Health Plan's (SCFHP) Healthy Kids program will move to SCFHP's Medi-Cal program. The California Department of Health Care Services (DHCS) is leading this transition, in response to the recently adopted California state budget, which included instructions to transfer into Medi-Cal those beneficiaries enrolled in Healthy Kids programs through the County Children's Health Initiative Program (CCHIP).

In August and September, DHCS mailed notices and a Frequently Asked Questions document to Healthy Kids CCHIP members, informing them of this transition to Medi-Cal. To read these notices and FAQs, visit <https://www.scfhp.com/healthcareplans/healthy-kids>.

What you need to know:

For Healthy Kids CCHIP members moving to Medi-Cal:

- PCP assignment and network will not change.
- Members will receive a new SCFHP Medi-Cal ID Card in early October, with a new SCFHP member ID number.
- Health and vision benefits will continue to be provided by SCFHP providers.
- Additional benefits will be covered, including transportation and the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Program.
- Members will no longer have a co-pay for prescriptions or doctor visits.
- Members will continue to have a monthly premium (to be invoiced and collected by DHCS).
- Dental insurance will be provided by Medi-Cal Dental:
 - Members may see any dentist who accepts Medi-Cal Dental.
 - The dental services members can get will stay the same.
 - How often members can get those services will change for some services.

What you need to do:

- Update patient records: Healthy Kids CCHIP members transitioning to Medi-Cal will be assigned a new member ID. This will be on their new ID card, which will say “Medi-Cal” instead of “Healthy Kids.” You can also look up the new member ID number in the Provider Portal. Please update your patient records to reflect this new member ID number.
- Submit claims using the correct member ID: The member ID on the claim must match the member ID for the month services were provided. If they do not match, the claim will be denied for no eligibility.
- Complete an Initial Health Assessment (IHA): Primary Care Providers need to complete an Initial Health Assessment (IHA) for Healthy Kids members moving to Medi-Cal, unless the member has had a well visit with you within the last 12 months where the necessary IHA components were completed. For information on IHA requirements, visit <https://www.scfhp.com/for-providers/initial-health-assessment>.
 - As part of the IHA, an age appropriate Staying Healthy Assessment (SHA) or a behavioral risk assessment must be administered or reviewed within the last 12 months. For a list of appropriate SHA forms, visit <https://www.scfhp.com/for-providers/forms>.

Healthy Kids Program will Close Effective January 1, 2020

With Healthy Kids CCHIP members transitioning to Medi-Cal, the SCFHP Healthy Kids program will have fewer than 5 non-CCHIP members enrolled. To comply with Department of Managed Health Care (DMHC) regulatory requirements, SCFHP will close the Healthy Kids program effective January 1, 2020. Non-CCHIP Healthy Kids members who are not eligible to transition to Medi-Cal will have an opportunity to transition to Valley Kids. Valley Kids is safety net coverage provided by the Santa Clara Valley Health & Hospital System (SCVHHS). Starting in early October, SCFHP will send notices and conduct phone outreach to these members to ensure they understand that the Healthy Kids program is ending and to assist them in applying for Valley Kids.

This is informational only – there are no actions you need to take relative to this transition and the closure of the Healthy Kids program.

Continuing Santa Clara County’s Commitment to Health Care for Children

In 2001, Santa Clara County led the way in providing universal health coverage for children through the creation of the Children’s Health Initiative (CHI). The CHI later launched the first Healthy Kids program in the nation, ensuring that all children in the county had access to health insurance. For almost 20 years, Santa Clara County has stepped in to fill a gap in the availability of health care coverage for all children. We celebrate the extension of Medi-Cal to include children now enrolled in Healthy Kids CCHIP, and applaud the state for taking another step toward ensuring all children have access to health care. Santa Clara Family Health Plan thanks you for your support of the Healthy Kids program and for partnering with us to ensure all children in our county have access to affordable, quality health care.