

Today's Date: _____

This form is for Long-Term Care level of care authorization. Please complete and fax to SCFHP Utilization Management (UM) department at **1-408-376-3548**. If you have any questions please call the UM department at **1-408-874-1821**.

Member Name: _____ SCFHP ID: _____

Member Date of Birth (DOB): _____

Line of Business: ☐ Medi-Cal ☐ Cal MediConnect

Member Original Admit Date: _____

Diagnosis Codes: _____

Requested Service Dates: (MM/DD/YYYY)

From _____ to: _____

Type of Long Term Care Request:

☐ Initial Routine☐ Re-Authorization Routine☐ Initial Retro☐ Re-Authorization Retro

Type of Contract:

☐ Subacute Vent☐ Subacute Non Vent☐ Level of Care Change

Referring Provider Name: _____

Phone: _____ Fax: _____

Servicing Nursing Facility Name: _____

Servicing Facility Fax Number: _____

Nursing Facility Contact Name: _____

Phone: _____ Fax: _____

REQUIRED DOCUMENTATION: Submission of all attachments is required for authorization approval:

- ☐ Face Sheet
- ☐ Care Plan (Treatment Plan, Discharge Plan, etc.)
- ☐ Medicare Denial Letter (if applicable)
- ☐ Physician's Current Orders, Signed and Dated

Note: Please refer to Long Term Care Authorization Form FAQs for additional details.

Q1: When should Skilled Nursing Facilities (SNFs) use the Long Term Care Authorization Form?

A: SNFs should use this form for requesting:

- Long Term Care, or
- Long Term Care Subacute—Vent or Non Vent **ONLY**.

For Skilled Level of Care, or if member is receiving therapy, please use the Prior Authorization Request for Medical Services Form.

Q2: What is the “Member Original Admit Date”?

A: “Member Original Admit Date” is the date that the member was admitted to the facility during the current treatment period, as long as the member did not discharge to a lower level of care/community. This date may include skilled admissions, as long as the member did not discharge.

Q3: What dates should I enter under “Requested Service Dates”?

A: Please provide the complete date range for which you are requesting Long Term Care authorization.

Q4: What is an “Initial” request?

A: A request is considered “initial” when the facility asks for Long Term Care authorization for the first time, or when the member is discharged to a lower level of care/community and the facility is now re-admitting the member. Anything exceeding the bed hold requirement is a new authorization.

Q5: What is a “Re-Authorization” request?

A: A request is considered “re-authorization” when the facility requests a continued stay under Long Term Care benefits and the member has not been discharged to a lower level of care/community.

Q6: What is defined as a discharge?

A: A discharge is defined as, but not limited to, a member’s election of inpatient hospice, discharge to a lower level of care such as home, Assisted Living Facility (ALF), or Board and Care, or when member has exceeded a bed hold (7 days).

Q7: What is a “retroactive” request?

A: A request for Long Term Care authorization received by Santa Clara Family Health Plan (SCFHP) after the facility has begun providing services is considered “retroactive.”

Q8: What clinical documentation is required for authorization review and approval?

A: An authorization request for Long Term Care **MUST** be accompanied by all of the following clinical documentation: face sheet, current, active care plan, Medicare denial letter (if applicable), and physician’s current orders—signed and dated. Failure to provide documentation will delay processing and may result in a denial of services. (CFR) title 42, part 483, sections 483, 100-483, 138t.

Q9: What is a valid care plan?

A: A care plan must be current and include all appropriate updates to the care plan at the time the authorization request is submitted. SCFHP does not accept “cancelled” care plans.