

PROVIDER MEMO

To: Santa Clara Family Health Plan Providers
From: Utilization Management
Date: January 15, 2020
Subject: **Reminder: Medication Reconciliation Post Hospitalization**

Santa Clara Family Health Plan's goal is to provide the best post-hospitalization care for our high-risk members in Medi-Cal and Cal MediConnect.

This is a reminder that documentation in the outpatient medical record must include evidence of medication reconciliation and the date when it was performed. Any of the following meets the criteria:

- Documentation of the current medications with a notation that the provider reconciled the current and discharge medications.
- Documentation of the current medications with a notation that references the discharge medications (e.g., no changes in medications since discharge, same medications at discharge, or discontinue all discharge medications).
- Documentation of the current medications with a notation that the discharge medications were reviewed.
- Notation that no medications were prescribed or ordered upon discharge.
- Documentation of a current medication list, a discharge medication list, and notation that both lists were reviewed on the same date of service.
- Documentation of the current medications with evidence that the member was seen for post-discharge hospital follow-up with evidence of medication reconciliation or review. Evidence that the member was seen for post-discharge hospital follow-up requires documentation that indicates the provider was aware of the member's hospitalization or discharge.
- Documentation in the discharge summary that the discharge medications were reconciled with the most recent medication list in the outpatient medical record. There must be evidence that the discharge summary was filed in the outpatient chart on the date of discharge through 30 days after discharge (31 total days).

The allowable codes for billing purposes are: 99483, 99495, and 99496. Please contact Utilization Management at 408-874-1821 for any other questions. Thank you for your partnership in caring for our members!