

PROVIDER MEMO

To: Skilled Nursing, Long-Term Care, and Subacute Facilities
From: Health Services / Long-Term Services and Supports
Date: April 6, 2020
Subject: Facility authorization covers SNF primary care and podiatry services

Dear Provider,

Effective April 1, 2020, Santa Clara Family Health Plan (SCFHP) will process professional claims for primary care and podiatry services provided to our members in a skilled nursing facility (SNF) without prior authorization. SCFHP has deemed the facility authorization will cover **primary care** and **podiatry services**, which are separately billable without prior authorization to SCFHP with an authorized stay.

- **Primary care** in a SNF includes services provided by a medical director, long-term care primary care physician, or attending physician.
- **Podiatry services:**
A facility authorization covers podiatric services under a member's benefits limited to two podiatric services per month. Surgical services (including podiatric surgery or procedures) will continue to require an authorization separate from the facility authorization. Prior authorization, Medi-Cal/Medicare guidelines, and benefit limits apply.

For more information on authorization requirements, please visit the Provider Forms and Documents page on www.scfhp.com. For additional questions, please call the SCFHP Claims Customer Service at **1-408-874-1788**.

Thank you for your continued partnership and the care you provide to our members.