

## PROVIDER MEMO

**To:** Santa Clara Family Health Plan Long-Term Care Providers  
**From:** Provider Network Management  
**Date:** May 8, 2020  
**Subject:** Payment add-on for COVID-19 patients in LTC/custodial stays

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Dear valued provider,

Santa Clara Family Health Plan (SCFHP) is implementing a \$100-per-day long-term care (LTC)/custodial stay payment add-on for SCFHP patients in your care who have tested positive for COVID-19.

To receive this add-on, please **use the standard 0120 revenue code with the COVID-19 diagnosis code U07.1 (2019-NCOV ACUTE RESPIRATORY DISEASE)**.

For patients who tested positive for COVID-19 and remain at the skilled nursing facility (SNF) receiving LTC services, an isolation authorization can be approved if the facility submits:

- A completed outpatient prior authorization (PA) form: [www.scfhp.com/link/par-form](http://www.scfhp.com/link/par-form)
- The patient's SNF face sheet
- The patient's positive COVID-19 test result

Additional details:

- No retro requests will be covered, effective April 20, 2020.
- The approved prior authorization for SCFHP patients in LTC who tested positive for COVID-19 can cover the stay up to 21 days.
- Stays beyond 21 days will require a second prior authorization request with clinical documentation to support and justify the extended stay.
- Any COVID-19 positive related isolation stay must be billed on a separate claim from your ordinary non-COVID-19 related custodial stays.

To ensure that you stay current with the latest, please visit SCFHP's COVID-19 page on our website at [www.scfhp.com/coronavirus-providers](http://www.scfhp.com/coronavirus-providers).

If you have any questions regarding this memo, please email [providerservices@scfhp.com](mailto:providerservices@scfhp.com).

Thank you for taking care of our members in this truly unprecedented time. We appreciate all you do.