

For a Regular Meeting of the Santa Clara County Health Authority Provider Advisory Council (PAC)

Wednesday, May 8, 2019, 12:15 – 1:45 PM
Santa Clara Family Health Plan, Boardroom
6201 San Ignacio Ave, San Jose, CA 95119

MINUTES - Approved

Committee Members Present

Bridget Harrison, MD
Chung Vu, MD
Clara Adams, LCSW
David Mineta
Jimmy Lin, MD
Peter Nguyen, Do
Sherri Sager
Thad Padua, MD, Chair

Committee Members Absent

Meg Tabaka, M.D., Resident
Dolly Goel, MD

Staff Present

Christine Tomcala, CEO
Laurie Nakahira, DO, CMO
Jeff Robertson, MD, Medical Director
Chris Turner, COO
Johanna Liu, Director, Quality & Process
Improvement
Dang Huynh, Director, RX Department

Others Present

Hien Truong, MD
Kelsey Kaku
Robyn Esparza, Admin Asst.
Jayne Giangreco, Admin Asst.
Amy O'Brien, Administrative Manager

1. Roll Call/Establish Quorum

Thad Padua, MD, Chair, called the meeting to order at 12:25 pm.

- Roll call was taken and a quorum was established at 12:30.
- Introduction of new Council members:
 - ✓ Dr. Hien Truong, MD, was introduced as Dr. Chung Vu's successor as President at Premier Care.

2. Meeting Minutes

The previous minutes from May 8, 2019 were reviewed

- It was noted that Dr. Thad Padua's name was misspelled.

It was moved, seconded and the May 8, 2019 were unanimously approved as revised with the correction of Dr. Padua's name.

3. Public Comment

- There were no public comments.

4. Chief Executive Officer Update

Christine Tomcala, CEO, presented the April 2019 Membership Summary (Copy Attached Herein), noting no dramatic changes in the current enrollment (251,000):

- Healthy Kids: 3,465 (1%)
- Cal MediConnect: 7,869 (3%)
- Medi-Cal: 239,444 (96%)
- Total: 250,778 (100%)

With regard to Medi-Cal Membership by Age Group the following was noted:

- Pediatrics: 97,299 (41%)
- Adults: 142,145 (59%)
- Total: 239,998 (100%)

The following current event was noted:

- **NCQA Survey**

Ms. Tomcala announced that SCFHP received NCQA 3-year accreditation for the Cal Medi-Connect product line. She offered compliments to the whole team, in particular to Ms. Johanna Liu and her team for leading the survey effort.

- No action required. Informational only.

- **Prop 56 Payments**

Ms. Tomcala reminded the Council of Prop 56 payments, noting there are CPT codes that are eligible for supplemental funding from the State. If providers provide those services they receive additional reimbursement through the Prop 56 payment process. She noted if not all the money allocated is used to pay providers then the money must be given back to the State.

One of the Prop 56 services is Developmental Screening. In addition to getting an additional \$60 for doing Developmental Screenings, there will also be additional supplemental funding coming through Prop 56. The Prop 56 funding for Developmental Screening is also available for FQHC clinics.

Council member inquired about the specific codes so he can inform his medical group. Per Ms. Chris Turner, COO, the specific codes were included in communications at JOCs, as well as a provider memo regarding Prop 56 She expanded, noting the original list of codes for 2017, was expanded for fiscal year 2018 to include an additional eight (8) codes and is expanding again for the next fiscal year to focus on value based services which will be aligned with the health plan's HEDIS measures. Payments are being sent out on a quarterly basis.

Per Ms. Tomcala, the new version of Prop 56 starting in July is a combination of Prop 56 and Federal Funding 50-50, which increases the available funding.

Per Ms. Turner, payments are dependent on having accurate information about provider NPIs. The health plan has been working with some of our IPAs to do a reconciliation of the NPIs on file to make sure we our capturing accurate NPIs.

- No action required. Informational only. However, the Provider Network Management department would be happy to share more information if needed regarding Prop 56.

- **New Governor's Healthcare Agenda**

Ms. Tomcala touched base on the new governor's healthcare agenda which is very focused on quality and, in particular, how it relates to children. The governor is increasing expectations of health plans around quality. Health plans will be rated on quality measures and are expected to perform at or above the 50th percentile, nationally for HEDIS measures. Historically, minimum performance levels were at the 25th percentile of California Medi-Cal plans. If we are not performing at least at the 50th percentile, there will be immediate civil monetary penalties and will measure performance as of January 2019. Based on this, SCFHP is emphasizing quality programs, which has been one of our two critical priorities for in the past few years. SCFHP is working to increase resources so Ms. Johanna Liu can lead this effort across our organization and in collaboration with our providers.

Council member stressed frustration related to HCC (Hierarchical Condition Categories) for Cal MediConnect documentation and not being incentivized. Per Ms. Tomcala, she is not sure what other plans are doing but as a health plan, we cannot incentivize providers to increase their HCC's. It was noted that council member is suggesting that providers need to be educated and incentivized to code properly because. Ms. Turner noted an invitation was sent to providers for training related to best practices for HCC coding that was held on May 6, 2019.

Dr. Padua, Chair, stressed he would like to see feedback by way of report cards. Dr. Laurie Nakahira, CMO, stated the plan is currently working on a plan to improve reporting especially since we are focusing on HEDIS scores.

- No action required. Informational only.

5. PAC Membership

Due to time constraints, there was no actual discussion. Please note the following for the record:

Notification of member resignation.

- Kingston Lum
- Chung Vu, MD

- No action required. Informational only.

6. Durable Medical Equipment

Ms. Chris Turner, COO, briefed the Council of the provider memorandum regarding Changes to DME & Medical Supplies (Copy Attached Herein), which was sent via fax on April 5, 2019. CHME is no longer a preferred vendor due to service issues. Providers may now refer to any of our contracted DME providers

- No action required. Informational only.

7. Quality

Johanna Liu, PharmD, Director, Quality & Process Improvement, gave a presentation on DHCS Advancements in Monitoring Quality 2019 (Copy Attached Herein), which touched on Monitoring Quality in Managed Care, Health Plan Impact, and SCFHP's Quality Program Enhancements.

- No action required. Informational only.

8. Pharmacy

Dang Huynh, PharmD, Director of Pharmacy, presented drug utilization reports on the Top 10 Drugs by Total Cost and Top 10 Drugs by Prior Authorization for the date range January 1, 2019 – March 31, 2019 (Copy Attached Herein).

- No action required. Informational only.

9. August Meeting

The Council was reminded that the August PAC meeting will take place on August 7th, the first Wednesday of the month, rather than the standing second Wednesday of the month, due to a scheduling conflict.

- No action required. Informational only.

10. Discussion / Recommendations

- There were no further discussion / recommendations.

11. Adjournment

It was moved, seconded and approved to adjourn the meeting at 1:50pm.



Dr. Thad Padua, Committee Chairman



Date