

Regular Meeting of the
Santa Clara County Health Authority
Quality Improvement Committee

Wednesday, June 10, 2020, 6:00 PM – 8:00 PM
Santa Clara Family Health Plan
6201 San Ignacio Ave, San Jose, CA 95119

Via Teleconference
(669) 900-6833
Meeting ID: 916 6195 6091
Password: 0Y=Bg=V=

AGENDA

1. Roll Call	Dr. Paul	6:00	5 min
2. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The Quality Improvement Committee reserves the right to limit the duration of the public comment period to 30 minutes	Dr. Paul	6:05	5 min
3. Meeting Minutes Review minutes of the April 8, 2020 Quality Improvement Committee meeting Possible Action: Approve minutes of the April 8, 2020 Quality Improvement Committee meeting	Dr. Paul	6:10	5 min
4. CEO Update Discuss status of current topics and initiatives	Ms. Tomcala	6:15	10 min
5. Follow-Up/Old Business a. SCFHP Access Interventions Progress Report – MY 2019	Ms. Switzer	6:25	5 min
6. Review of Population Health Management Strategy 2020 Review of the Population Health Management Strategy 2020 Possible Action: Approve the Population Health Management Strategy 2020	Ms. Andersen & Ms. Cagel	6:30	15 min
7. Assessment of Cal MediConnect (CMC) Members Understanding of Marketing Information Review the Assessment of CMC Members Understanding of Marketing Information Possible Action: Approve the Assessment of CMC Members Understanding of Marketing Information	Ms. Zhang	6:45	10 min

8. VHP Provider Satisfaction Survey (PSS) Report	Ms. Switzer	6:55	10 min
Review the VHP PSS report MY 2019 Possible Action: Approve the VHP PSS Report MY 2019			
9. Annual Review of QI Policies	Dr. Liu	7:05	10 min
<ul style="list-style-type: none"> a. QI.13 Comprehensive Case Management b. QI.15 Transitions of Care c. QI.17 Behavioral Health Care Coordination d. QI.18 Sensitive Services, Confidentiality, Rights of Adults and Minors e. QI.19 Care Coordination Staff Training f. QI.20 Information Sharing with San Andreas Regional Center (SARC) g. QI.21 Information Exchange Between SCFHP & Health Services Department h. QI.22 Early Start Program (Early Intervention Services) i. QI.23 Alcohol Misuse: Screening and Behavioral Counseling Interventions in Primary Care j. QI.24 Outpatient Mental Health Services: Mental Health Parity k. QI.25 Intensive Outpatient Palliative Care l. QI.27 Informing Members of Behavioral Health Services Possible Action: Approve QI Policies as presented			
10. Grievances and Appeals Report	Mr. Breakbill	7:15	10 min
Review of the Q1 2020 Grievance and Appeals Report			
11. Quality Dashboard	Dr. Liu	7:25	10 min
Review of the Quality Dashboard			
12. Compliance Report	Ms. Yamashita	7:35	10 min
Review of the Compliance Report			
13. Pharmacy and Therapeutics Committee	Dr. Lin	7:45	5 min
Review minutes of the December 19, 2019 Pharmacy and Therapeutics Committee meeting Possible Action: Approve the December 19, 2019 Pharmacy and Therapeutics Committee meeting			
14. Utilization Management Committee	Dr. Lin	7:50	5 min
Review minutes of the January 15, 2020 Utilization Management Committee meeting Possible Action: Approve the January 15, 2020 Utilization Management Committee meeting			
15. Credentialing Committee Report	Dr. Nakahira	7:55	5 min
Review April 1, 2020 Credentialing Committee Meeting Report Possible Action: Approve the April 1, 2020 Credentialing Committee Meeting Report			
16. Adjournment	Dr. Paul	8:00	
The next QIC meeting will be held on August 12, 2020			

Notice to the Public—Meeting Procedures

- Persons wishing to address the Quality Improvement Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Nancy Aguirre 48 hours prior to the meeting at (408) 874-1835.
- To obtain a copy of any supporting document that is available, contact Nancy Aguirre at (408) 874-1835. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.