

## FAX

**TO:** Santa Clara Family Health Plan Providers

**FROM:** Provider Network Management

**DATE:** July 15, 2020

**PAGES:** 5 (including cover page)

**RE:** Behavioral health guidance from the Department of Health Care Services

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The California Department of Health Care Services (DHCS) released the following communication on suicide prevention. Please find the materials attached.

Send questions, comments, or concerns related to this guidance to Santa Clara Family Health Plan's (SCFHP) Provider Network Management via email at [ProviderServices@scfhp.com](mailto:ProviderServices@scfhp.com).

Thank you for your commitment and for continuing to provide care to our members.

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June 29, 2020

Dear Health Care Providers:

Thank you for serving on the frontlines of health care, helping Californians with their physical and behavioral health. We at the Departments of Health Care Services and Public Health and the Office of the California Surgeon General are reaching out because of our concern about the COVID-19 epidemic's immediate and long-term impacts on the mental health of our residents.

Social isolation, financial insecurity, and unemployment all drive increases in deaths from suicide, overdose, and illness, disproportionately impacting communities of color. Individuals who have a history of Adverse Childhood Experiences (ACEs) are particularly at risk.

You have the opportunity to screen, intervene and prevent these events.

**There is no way to know if someone is in trouble unless you ask. When you ask, there are tools and resources you can offer that can save a life.**

The National Institute on Mental Health (NIMH) developed the [Ask Suicide-Screening Questions](#) (ASQ), four questions in 20 seconds to identify people at risk of suicide. In a [NIMH study](#), a “yes” response to one or more questions identified 97% of youth aged 10 to 21 at risk of suicide:

1. In the past few weeks, have you wished you were dead?
2. In the past few weeks, have you felt that you or your family would be better off if you were dead?
3. In the past week, have you been having thoughts about killing yourself?
4. Have you ever tried to kill yourself?

### **What next?**

If an individual responds “yes” to one or more of the four Ask Suicide-Screening Questions, they are at “imminent risk” or “potential risk” of suicide.

To better understand risk-level, ask “are you having thoughts of killing yourself right now?” and if the individual says “yes,” then they are at imminent risk of suicide and need an urgent mental health evaluation to ensure immediate safety. If the individual

answers “no,” then a potential risk is identified and they require a brief suicide safety assessment to determine next steps.

The [Zero Suicide Model](#) is an evidence-based practice outlining how to apply this model in a clinical setting. Practices include:

- Make a safety plan the patient can follow to take action if thoughts of suicide appear, including calling help lines such as the National Suicide Prevention Lifeline (1-800-273-8255).
- Discuss restricting access to things they might use to hurt themselves – especially firearms (firearms in the house are a [major risk factor for completed suicide](#)).
- Create a follow-up monitoring plan to ensure the patient receives ongoing help and support.

**Overdose and Suicide:** An overdose or self-harm event in the emergency department indicates an extreme high risk. An opioid overdose indicated an [18-fold greater risk of suicide](#) and over 100-fold greater risk of overdose in the next year, compared to the general population. A visit for suicidal ideation led to a 30-fold increase in the risk of suicide in the next year.

**ACEs and Suicide:** Individuals with four or more ACEs are 37.5 times as likely to attempt suicide, when compared to individuals with no ACEs<sup>12</sup>. For more information on addressing ACEs in your clinical practice, visit [www.ACEsAware.org](http://www.ACEsAware.org).

**Screening individuals for risk of suicide saves lives! Health care professionals can help people get needed care, support and resources.**

### Other Tools and Resources

Call the [county behavioral health access line](#) for urgent crisis help or the phone number on the back of the patient’s health plan card. The [COVID-19 emotional support website](#) has resources for people at risk of suicide – you can find suicide hotlines, crisis lines, peer support lines, and other resources for people experiencing stress from the emergency – including how to find substance use disorder treatment.

### Don’t Forget Yourself

You may be feeling stressed, anxious, overwhelmed or burned out by practicing on the front lines. Health workers are also at higher risk of suicide, and you are not alone. Reach out for free counseling from volunteers at the [COVID-19 counseling website](#). There is support for you. If you want to talk to someone, there are professionals ready to support you to keep supporting others.

The Office of the California Surgeon General also has [a simple guide](#) with things you can do every day, at home, to help support your mental and physical health, utilizing six

key strategies: 1) Supportive relationships, 2) Exercise, 3) Sleep, 4) Nutrition, 5) Mental Health Support, and 6) Mindfulness. Learn more in the [California Surgeon General's Playbook: Stress Relief during COVID-19](#) (PDF). The guide is also available in [Arabic](#), [Chinese \(Simplified and Traditional\)](#), [Korean](#), [Spanish](#), [Tagalog](#), and [Vietnamese](#).

We hope you join other health care professionals and take 20 seconds to ask the four questions and save a life. Thank you for all you do to protect the health of our communities!

With appreciation,



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