

PROVIDER MEMO

To: Santa Clara Family Health Plan Providers
From: Provider Network Performance Management
Date: July 16, 2020
Subject: Incentive for completing certified ACE training

Dear provider,

Santa Clara Family Health Plan (SCFHP) is offering an incentive to each provider who completes a certified Adverse Childhood Events (ACEs) training course between the date of this memo and the following:

- \$200 by August 31, 2020
- \$100 by December 31, 2020

To receive the incentive, providers must submit the following information to Rosa Perez, Provider Network Representative, at rperez@scfhp.com **no later than August 31, 2020 for \$200 and December 31, 2020 for \$100.**

- Provider name
- Provider TIN
- Provider NPI
- Proof of ACEs training course completion

Find information about ACEs provider trainings here: <https://www.acesaware.org/screen/provider-training/>.
Find the attestation for completing ACEs training here: <https://www.medi-cal.ca.gov/TSTA/TSTAattest.aspx>.

Per the California Department of Health Care Services (DHCS) <https://www.dhcs.ca.gov/provgovpart/Pages/TraumaCare.aspx>, starting July 1 providers will only be eligible to receive payment for completing ACEs training course for Trauma Screenings *and* submitting the attestation of completion for certified ACEs training course on the DHCS website.

If you have any questions about this memo, please contact SCFHP's Provider Performance Program Managers, Emily Schlothman and Stephanie Vielma, at ProviderPerformance@scfhp.com.