

PROVIDER MEMO

To: SCFHP Cal MediConnect Providers
From: Provider Network Operations
Date: November 17, 2022
Subject: Cal MediConnect to DualConnect Transition Notices

Dear Providers,

SCFHP Cal MediConnect Plan is changing to SCFHP DualConnect (HMO D-SNP) on January 1, 2023. Members may have recently received a notice in error that says the plan is ending. Members should be advised to ignore that termination notice and that no action is needed to continue receiving their health coverage from SCFHP. The notice is labeled H7890_15111E in the bottom left corner.

Cal MediConnect Plan members will be automatically enrolled in SCFHP DualConnect and will remain with their current primary care providers who are contracted with SCFHP DualConnect.

We appreciate your assistance in addressing any questions from your patients about these notices. We apologize for any confusion our error may have caused.

If you have any questions, please contact SCFHP at ProviderServices@scfhp.com.

Thank you for the continued care of our members.