

Regular Meeting of the
Santa Clara County Health Authority
Provider Advisory Council

Wednesday, November 10, 2021, 12:15 PM – 1:45 PM
Santa Clara Family Health Plan
6201 San Ignacio Ave., San Jose, CA 95119

Via Teleconference
(408) 638-0968
Meeting ID: 823 7515 5286
Passcode: PACNov10
URL: Join Zoom Meeting:
<https://us06web.zoom.us/j/82375155286?pwd=THIBVkJaMWI3OCtKNWxmaEI3R2RUdz09>

AGENDA

1. Roll Call / Establish Quorum Introduction of New Council Members: <ul style="list-style-type: none"> • Ghislaine Guez, MD • Jack Pollack, MD 	Dr. Padua, Chair	12:15	5 min
2. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The committee reserves the right to limit the duration of public comment to 30 minutes	Dr. Padua, Chair	12:20	5 min
3. Meeting Minutes Review minutes of the August 10, 2021 Provider Advisory Council Meeting. Possible Action: Approve meeting minutes of the August 10, 2021 Provider Advisory Council meeting	Dr. Padua, Chair	12:25	5 min
4. Chief Executive Officer Update Discuss SCFHP membership and current topics	Ms. Tomcala	12:30	5 min
5. Pharmacy <ol style="list-style-type: none"> a. Review and discuss the current drug reports b. Pharmacy updates 	Dr. Huynh	12:35	10 min
6. Utilization Management <ol style="list-style-type: none"> a. UM Updates b. Discuss the new Major Organ Transplant (MOT) carve-in benefit 	Dr. Huynh	12:45	15 min

7. Quality Cal MediConnect CAHPS Survey Results 2021	Dr. Liu	1:00	20 min
8. Provider Network Operations a. Discuss the Quality Provider Bonus b. Discuss SCFHP's objective regarding provider satisfaction	Ms. Gambatese	1:20	10 min
9. Old Business			
10. New Business a. Discuss the 2022 Meeting Calendar b. Discuss Enhanced Care Management (ECM)/Community Support (CS)	Ms. Gambatese Ms. Hennessy	1:30 1:40	5 min 10 min
11. Discussion/Recommendations	All	1:45	5 min
12. Adjournment	Dr. Padua, Chair	1:50	

Next Meeting: Wednesday, February 9, 2022

Notice to the Public—Meeting Procedures

- Persons wishing to address the Provider Advisory Council on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Robyn Esparza 48 hours prior to the meeting at (408) 874-1780.
- To obtain a copy of any supporting document that is available, contact Robyn Esparza at (408) 874-1780. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.