

Regular Meeting of the
**Santa Clara County Health Authority
Governing Board**

Thursday, December 16, 2021, 12:00 PM – 2:30 PM
Santa Clara Family Health Plan
6201 San Ignacio Ave, San Jose, CA 95119

Via Teleconference Only

(669) 900-6833
Meeting ID: 848 6048 4803
Passcode: GovBd2021
<https://us06web.zoom.us/j/84860484803>

AGENDA

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| <p>1. Roll Call
Welcome new Board Member, Eva Terrazas.</p> | <p>Mr. Brownstein 12:00 5 min</p> |
| <p>2. Public Comment
Members of the public may speak to any item not on the agenda; two minutes per speaker. The Governing Board reserves the right to limit the duration of the public comment period to 30 minutes.</p> | <p>Mr. Brownstein 12:05 5 min</p> |
| <p>3. Approve Consent Calendar and Changes to the Agenda
Items removed from the Consent Calendar will be considered as regular agenda items.
Possible Action: Approve Consent Calendar</p> <p>a. Approve minutes of the September 23, 2020 Governing Board Meeting</p> <p>b. Accept minutes of the October 22, 2021 Special Executive/Finance Committee Meeting</p> <ul style="list-style-type: none"> • Ratify approval to continue use of teleconferencing without providing public access to each teleconference location pursuant to Government Code Section 54953 <p>c. Accept minutes of the October 28, 2021 Executive/Finance Committee Meeting</p> <ul style="list-style-type: none"> • Ratify approval of the Fiscal Year 2020-2021 Independent Auditor's Report • Ratify approval of the August 2021 Financial Statements <p>d. Accept minutes of the November 18, 2021 Executive/Finance Committee Meeting</p> <ul style="list-style-type: none"> • Ratify acceptance of the Network Detection and Prevention Update • Ratify approval to continue the use of teleconferencing without providing public access to each teleconference location pursuant to Government Code Section 54953 • Ratify approval of the September 2021 Financial Statements | <p>Mr. Brownstein 12:10 5 min</p> |

- Ratify approval of three-year contracts with D-SNP Enrollment, Sales & Broker Systems vendors Dynamic Healthcare Systems and Engagement Health
 - Ratify approval of Innovation Fund COVID-19 Expenditure for Children's Discovery Museum COVID-19 Vaccination Clinics
 - Ratify approval of Innovation Fund Expenditure for Behavioral Health Contractors Association of Santa Clara County for Readiness Support for Delivery System Changes
- e. Accept minutes of the November 18, 2021 **Compliance Committee Meeting**
- Ratify approval of the Compliance Program, Standards of Conduct, and Policies
 - CP.07 Corrective Actions
 - CP.10 Compliance Training
 - CP.12 Annual Compliance Program Effectiveness Audit
 - CP.15 Standards of Conduct
 - CP.17 Risk Assessments
 - DE.04 Communication Between SCFHP and FDRs/Delegated Entities
 - DE.05 Joint Operations Committee Meetings Between SCFHP and FDRs/Delegated Entities
 - DE.12 Delegated Entity Reporting
- f. Accept minutes of the October 12, 2021 **Quality Improvement Committee Meeting**
- Ratify approval of the Annual Assessment of Physician Directory Accuracy Report 2021
 - Ratify approval of the Physician and Hospital Directories Usability Testing Report
 - Ratify approval of the Annual Cal MediConnect (CMC) Continuity and Coordination Between Medical Care and Behavioral Healthcare Analysis
 - Ratify approval of the Assessment of CMC Member Understanding of Policies & Procedures: Call Code Analysis
 - Ratify approval of the 2020 Member Experience Analysis
 - Ratify approval of the Annual Cal Medi-Connect (CMC) Continuity and Coordination of Medical Care Analysis (2021)
 - Ratify approval of the Grievance and Appeals Report Q2 2021
 - Ratify acceptance of Committee Reports
 - Pharmacy & Therapeutics Committee – September 16, 2021
 - Credentialing Committee – August 4, 2021
- g. Accept minutes of the November 16, 2021 **Special Quality Improvement Committee Meeting**
- Ratify approval of the Appointment Availability Analysis MY 2021
 - Ratify approval of the Annual Assessment of Network Adequacy
- h. Accept minutes of the December 7, 2021 **Quality Improvement Committee Meeting**
- Ratify approval of the Grievance & Appeals Report Q3 2021
 - Ratify acceptance of Committee Reports
 - Utilization Management Committee – October 20, 2021
 - Credentialing Committee – October 6, 2021

- i. Accept minutes of the November 10, 2021 **Provider Advisory Council Meeting**
- j. Accept minutes of the December 14, 2021 **Consumer Advisory Committee Meeting**
- k. Approve **Publicly Available Salary Schedule**
- l. Approve September 2021 **Quarterly Investment Compliance Report**
- m. Approve revised **2022 Board & Committee Meeting Calendar**
- n. Approve **Resolution to Adopt an Amended Conflict of Interest Code**
- o. Approve **Annual Report to the Board of Supervisors**
- p. Approve **continued use of teleconferencing** without providing public access to each teleconference location pursuant to Government Code Section 54953

<p>4. CEO Update Discuss status of current topics and initiatives.</p>	<p>Ms. Tomcala 12:15 15 min</p>
<p>5. Compliance Report Review and discuss compliance activities and notifications.</p>	<p>Mr. Haskell 12:30 10 min</p>
<p>6. October 2021 Financial Statements Review October 2021 Financial Statements. Possible Action: Approve the October 2021 Financial Statements</p>	<p>Mr. Jarecki 12:40 15 min</p>
<p>7. SCFHP Equity Steering Committee Review new structure for organization-wide focus on diversity, equity, and inclusion.</p>	<p>Ms. Bui-Tong 12:55 10 min</p>
<p>8. Medi-Cal Dental Care Review summary of dental coverage for Medi-Cal members.</p>	<p>Ms. Bui-Tong 1:05 15 min</p>
<p>9. Government Relations Update Discuss local, state, and federal legislative and policy issues impacting the Plan and its members.</p>	<p>Mr. Haskell 1:20 15 min</p>
<p><u>Announcement Prior to Recessing into Closed Session</u> Announcement that the Governing Board will recess into closed session to discuss Item No. 10 below.</p>	
<p>10. Adjourn to Closed Session</p> <p>a. <u>Contract Rates</u> (Welfare and Institutions Code Section 14087.38(n)): It is the intention of the Governing Board to meet in Closed Session to discuss Plan partner rates.</p>	<p>1:35</p>
<p>11. Report from Closed Session</p>	<p>2:25 5 min</p>
<p>12. Adjournment</p>	<p>2:30</p>

Notice to the Public—Meeting Procedures

- Persons wishing to address the Governing Board on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Rita Zambrano 48 hours prior to the meeting at (408) 874-1842.
- To obtain a copy of any supporting document that is available, contact Rita Zambrano at (408) 874-1842. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.