

PROVIDER MEMO

To: Santa Clara Family Health Plan Providers
From: Provider Network Operations
Date: March 1, 2021
Subject: Invitation to register for 2021 Provider Performance Program training in March

Dear providers,

We are writing you to make you aware of an exciting opportunity for you and your applicable staff to learn more about Santa Clara Family Health Plan's Provider Performance Program. We cordially invite you to register for one (or more) of three training sessions to be held at the following dates and times:

Date	Time	Registration
Tuesday, March 23, 2021	12:00 p.m. to 1:30 p.m.	http://bit.ly/PPPtraining1
Wednesday, March 24, 2021	2:00 p.m. to 3:30 p.m.	http://bit.ly/PPPtraining2
Thursday, March 25, 2021	9:00 a.m. to 10:30 a.m.	http://bit.ly/PPPtraining3

Each training session will feature prepared remarks followed by a question and answer segment to address any general questions you may have. As questions may at times be quite specific and granular to your needs, we may also request additional ad hoc meetings with you or your team individually to better understand the program and what you can do to effect change.

We look forward to seeing you there and can't wait to introduce the 2021 Provider Performance Program update.

Questions or comments may be directed to ProviderServices@scfhp.com.

Thank you for continuing to provide the care you do for each of our valued members.