

Regular Meeting of the
Santa Clara County Health Authority
Compliance Committee

Thursday, November 18, 2021, 2:00 PM – 3:00 PM
Santa Clara Family Health Plan
6201 San Ignacio Ave, San Jose, CA 95119

Via Teleconference

(408) 638-0968
Meeting ID: 997 5133 7092
Passcode: CCNov2021
<https://us06web.zoom.us/j/96690731948>

AGENDA

- | | | | |
|---|----------------------|------|--------|
| 1. Roll Call | Ms. Murphy | 2:00 | 5 min |
| 2. Public Comment
Members of the public may speak to any item not on the agenda; two minutes per speaker. The Compliance Committee reserves the right to limit the duration of the public comment period to 30 minutes. | Ms. Murphy | 2:05 | 5 min |
| 3. Meeting Minutes
Review meeting minutes of the August 26, 2021 Compliance Committee.
Possible Action: Approve August 26, 2021 Compliance Committee minutes. | Ms. Murphy | 2:10 | 5 min |
| 4. Compliance Activity Report
Discuss status of regulatory audits, related corrective action plans, and other compliance issues. | Mr. Haskell | 2:15 | 10 min |
| 5. Oversight Activity Report
Review the following oversight activities:
a. Compliance dashboard and corrective action plans
b. Oversight audits and corrective action plans | Mr. Quan
Mr. Quan | 2:25 | 15 min |
| 6. Fraud, Waste, and Abuse Report
Discuss FWA activities and investigations. | Ms. Nguyen | 2:40 | 15 min |
| 7. Compliance Program Documents
Review the following documents:
a. Compliance Program
b. Standards of Conduct
c. Policies <ul style="list-style-type: none"> • CP.07 Corrective Actions • CP.10 Compliance Training • CP.12 Annual Compliance Program Effectiveness Audit • CP.15 Standards of Conduct | Mr. Haskell | 2:55 | 5 min |

- CP.17 Risk Assessments
- DE.04 Communication Between SCFHP and FDRs/Delegated Entities
- DE.05 Joint Operations Committee Meetings Between SCFHP and FDRs/Delegated Entities
- DE.12 FDR Delegated Entity Reporting

Possible Action: Approve Compliance Program, Standards of Conduct, and Policies CP.07, CP.10, CP.12, CP.15, CP.17, DE.04, DE.05, and DE.12

8. Adjournment

3:00

Notice to the Public—Meeting Procedures

- Persons wishing to address the Executive/Finance Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Rita Zambrano 48 hours prior to the meeting at (408) 874-1842.
- To obtain a copy of any supporting document that is available, contact Rita Zambrano at (408) 874-1842. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.