








Regular Meeting of the
Santa Clara County Health Authority
Provider Advisory Council

Wednesday, November 9, 12:15 PM – 1:45 PM
Santa Clara Family Health Plan
6201 San Ignacio Ave., San Jose, CA 95119

Via Teleconference
(408) 638-0968
Meeting ID: 853 6038 8647
Passcode: PAC_Nov9
URL: Join Zoom Meeting:
<https://us06web.zoom.us/j/85360388647?pwd=Q1N0SmxJc1NDZWFORWJ2cGpDdTNHUT09>

AGENDA

1. Roll Call / Establish Quorum	Dr. Padua, Chair	12:15	5 min
2. Public Comment Members of the public may speak to any item not on the agenda; two minutes per speaker. The committee reserves the right to limit the duration of public comment to 30 minutes	Dr. Padua, Chair	12:20	5 min
3. Meeting Minutes  Review minutes of the August 10, 2022, Provider Advisory Council (PAC) Meeting. Possible Action: Approve meeting minutes of the August 10, 2022, Provider Advisory Council meeting	Dr. Padua, Chair	12:25	5 min
4. Chief Executive Officer Update  Discuss SCFHP membership and current topics	Ms. Tomcala	12:30	5 min
5. Provider Network Operations  a. Update on Provider Satisfaction Survey b. Electronic Visit Verification c. Update on DSNP Network Adequacy	Ms. Gambatese Ms. Gambatese Ms. Fadley	12:35 12:40 12:45	5 min 5 min 5 min
6. Population Health Management a. PHM Overview 	Ms. Chen	12:50	5 min
7. Quality a. HEDIS Post-Partum Follow-up 	Ms. Chang	12:55	5 min

8. Utilization Management Updates	Dr. Huynh	1:05	10 min
a. CBAS Emergency Remote Services			
b. Intermediate Care Facilities			
c. Non-Emergency Medical Transportation PCS Form Update			
9. Pharmacy	Dr. Huynh	1:25	10 min
a. Medi-Cal Rx Updates			
• Mitigating Pharmacy Costs			
• Non-therapeutic Continuous Glucose Monitors			
b. D-SNP OTC Supplemental Benefit			
10. Old Business	Ms. Chen / Dr. Nakahira	1:15	10 min
a. Nurse Advice Line and MD Live Utilization 			
11. New Business			
a. 2023 Meeting Dates 	Ms. Gambatese	1:35	5 min
12. Discussion/Recommendations	All	1:40	5 min
13. Adjournment	Dr. Padua, Chair	1:45	

Next Meeting: Wednesday February 8, 2023

Notice to the Public—Meeting Procedures

- Persons wishing to address the Provider Advisory Council on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Robyn Esparza 48 hours prior to the meeting at (408) 874-1780.
- To obtain a copy of any supporting document that is available, contact Robyn Esparza at (408) 874-1780. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.