

PROVIDER MEMO

To: Santa Clara Family Health Plan Providers
From: Laurie Nakahira, Chief Medical Officer
Date: February 23, 2021
Subject: Free ACEs webinars

Dear providers,

California ACEs Academy is hosting free webinars to providers who perform Trauma Screenings for Adverse Childhood Experiences (ACEs). These webinars help educate and share knowledge and best practices on how to assess, treat, and respond to ACEs for overall better health and well-being of our children and families.

Upcoming webinars:

- March 18, 2021: Panel Discussion – Spiritual Aspects of Maltreatment, Prevention of ACEs, and Corporal Punishment
- April 8, 2021: Impact of Childhood Exposure to IPV and other ACEs on Health and Well-being throughout the Lifespan
- April 22, 2021: Balancing ACEs with HOPE – Healthy Outcomes from Positive Experiences

Find more information about upcoming webinars here: <https://www.avahealth.org/resources/california-aces-academy/caa-webinars-series.html>

Previous webinar:

- December 9, 2020: This webinar highlighted a number of parenting resources available in Santa Clara County. Find the webinar recording available here: <https://www.avahealth.org/resources/california-aces-academy/caa-regional-convenings.html>

Resources for patients who screen positive for ACEs:

- Call the County of Santa Clara's Behavioral Health Services Call Center to access evaluation and treatment services for beneficiaries, **1-800-704-0900**.
 - Note: The call center does not coordinate services.
- Find local support and services at reduced or no cost by ZIP via <https://scfhp.auntbertha.com/>.
- Family therapy is a benefit for all Medi-Cal beneficiaries. These services must be rendered by a Psychologist, LCSW, LPCC, or LMFT. For more information, visit <https://files.medi-cal.ca.gov/pubdoco/publications/masters-mtp/part2/psycholcd.pdf>.

If you have any questions, please contact Provider Services at ProviderServices@scfhp.com.