

## PROVIDER MEMO

**To:** Santa Clara Family Health Plan Providers  
**From:** Laurie Nakahira, Chief Medical Officer  
**Date:** June 15, 2021  
**Subject:** Free ACEs webinars

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Dear providers,

California ACEs Academy is hosting free, live, and on-demand webinars to providers who perform Trauma Screenings for Adverse Childhood Experiences (ACEs). These webinars help educate, and share knowledge and best practices on how to assess, treat, and respond to ACEs for overall better health and well-being of our children and families. These webinars are eligible for Continuing Medical Education (CME) AMA PRA category 1 credit.

### Upcoming webinars:

- 6/17/2021: Balancing ACEs with HOPE (Healthy Outcomes from Positive Experiences)
- 6/28/2021: The Trauma-Informed Network of Care Roadmap: A Guide for Strengthening Community Relationships

Find more information about upcoming webinars here: [www.avahealth.org/resources/california-aces-academy/caa-webinars-series.html](http://www.avahealth.org/resources/california-aces-academy/caa-webinars-series.html) and [www.surveymonkey.com/r/B6QPBG6](https://www.surveymonkey.com/r/B6QPBG6).

### Previous webinars:

- 4/14/2021: Applying the Science of Toxic Stress to Support Children's Health
- 4/28/2021: Racism and Discrimination as Risk Factors for Toxic Stress
- 5/27/2021: Medical Advocacy in the Face of Discrimination (On-demand coming soon. Presentation slides available)
- 6/1/2021: The Science of ACEs and Toxic Stress (Part 1)

Find all webinar recordings here: [www.acesaware.org/educational-events/](http://www.acesaware.org/educational-events/)

### Resources for patients who screen positive for ACEs:

- Call the County of Santa Clara's Behavioral Health Services Call Center to access evaluation and treatment services for beneficiaries, **1-800-704-0900**. Note: The call center does not coordinate services.
- Call Santa Clara Family Health Plan Case Management at **1-877-590-8999** for assistance.
- Find local support and services at reduced or no cost by ZIP via <https://scfhp.auntbertha.com/>.
- Family therapy is a benefit for all Medi-Cal beneficiaries. These services must be rendered by a Psychologist, LCSW, LPCC, or LMFT. For more information, visit <https://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/psycholcd.pdf>.

If you have any questions, please contact Provider Services at [ProviderServices@scfhp.com](mailto:ProviderServices@scfhp.com).