

Regular Meeting of the

Santa Clara County Health Authority Provider Advisory Council

Wednesday, November 10, 2020, 12:15 PM – 1:45 PM

Santa Clara Family Health Plan

6201 San Ignacio Ave., San Jose, CA 95119

VIA Teleconference

(669) 900-6833

Meeting ID: Meeting ID: 956 0741 0181

Passcode: PACNov10

<https://zoom.us/j/95607410181?pwd=VVN5OVoxVldJcVNOZlgzaXQ2MwWk4Zz09>

AGENDA

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|--|-------------------------|--------------|---------------|
| <p>1. Roll Call / Establish Quorum</p> | <p>Dr. Padua, Chair</p> | <p>12:15</p> | <p>5 min</p> |
| <p>2. Public Comment
Members of the public may speak to any item not on the agenda; two minutes per speaker. The committee reserves the right to limit the duration of public comment to 30 minutes</p> | <p>Dr. Padua, Chair</p> | <p>12:20</p> | <p>5 min</p> |
| <p>3. Meeting Minutes
Review minutes of the August 11, 2020 Provider Advisory Committee
Possible Action: Approve the August 11, 2020 Provider Advisory Council meeting minutes</p> | <p>Dr. Padua, Chair</p> | <p>12:25</p> | <p>5 min</p> |
| <p>4. Chief Executive Officer Update
Discussion on SCFHP membership and current topics</p> <ul style="list-style-type: none"> • Membership Reports | <p>Ms. Tomcala</p> | <p>12:30</p> | <p>10 min</p> |
| <p>5. Pharmacy</p> <ul style="list-style-type: none"> • Discussion on Drug Reports • Medi-Cal RX Update • Adherence Report Update | <p>Dr. Huynh</p> | <p>12:40</p> | <p>15 min</p> |
| <p>6. Quality</p> <ul style="list-style-type: none"> • Health Disparities by Race / Ethnicity • CAHPS Presentation | <p>Dr. Liu</p> | <p>12:55</p> | <p>15 min</p> |

<p>7. Utilization Management</p> <ul style="list-style-type: none"> • Provider Portal Pre-Auth Pilot • Blood Pressure Monitor Access 	<p>Ms. Chen</p>	<p>1:10</p>	<p>5 min</p>
<p>8. Provider Network Operations (PNO) Updates</p> <ul style="list-style-type: none"> • Tele-Health Billing and Reimbursement • Accessing Provider Report Cards 	<p>Ms. Gambatese</p>	<p>1:15</p>	<p>5 min</p>
<p>9. Old Business</p> <ul style="list-style-type: none"> • CME Update 	<p>Dr. Nakahira</p>	<p>1:25</p>	<p>5 min</p>
<p>10. New Business</p> <ul style="list-style-type: none"> • Credentialing Issue • 2021 Meeting Calendar 	<p>Dr. Nakahira</p>	<p>1:30</p>	<p>5 min</p>
<p>11. Discussion / Recommendations</p>	<p>All</p>	<p>1:35</p>	<p>5 min</p>
<p>12. Adjournment</p>	<p>Dr. Padua, Chair</p>	<p>1:40</p>	

Next Meeting: February 25, 2021

Notice to the Public—Meeting Procedures

- Persons wishing to address the Utilization Management Committee on any item on the agenda are requested to advise the Recorder so that the Chairperson can call on them when the item comes up for discussion.
- The Committee may take other actions relating to the issues as may be determined following consideration of the matter and discussion of the possible action.
- In compliance with the Americans with Disabilities Act, those requiring accommodations in this meeting should notify Robyn Esparza 48 hours prior to the meeting at (408) 874-1780.
- To obtain a copy of any supporting document that is available, contact Robyn Esparza at (408) 874-1780. Agenda materials distributed less than 72 hours before a meeting can be inspected at the Santa Clara Family Health Plan offices at 6201 San Ignacio Ave, San Jose, CA 95119.
- This agenda and meeting documents are available at www.scfhp.com.