



**Regular Meeting of the
Santa Clara County Health Authority
Utilization Management Committee**

Wednesday, July 19, 2017

6:00 PM - 7:30 PM

**210 E. Hacienda Avenue
Campbell, CA 95008**

AGENDA

1. Introduction	Dr. Lin	6:00	5 min.
2. Meeting Minutes	Dr. Lin	6:05	5 min.
Review minutes of the April 19, 2017 Utilization Management Committee meeting.			
3. CEO Update	Ms. Tomcala	6:10	10 min.
Discuss status of current topics and initiatives.			
4. Action Items	Dr. Boris	6:20	10 min.
a. UM Charter			
b. Care Coordinator Guidelines	Ms. Castillo		
5. Reports (MediCal/SPD, Healthy Kids)			
a. Membership	Dr. Robertson	6:30	5 min.
b. UM Reports 2017	Ms. Castillo	6:35	10 min.
i. Dashboard Metrics: Turn Around Time (Cal MediConnect/Medi-Cal)			
a. Follow up item: Summary report on non-compliant MCal TAT			
ii. Standard Utilization: Metrics PowerPoint			
iii. June conversion of Xpress to QNXT authorizations			
for all lines of business			
c. Interrater Reliability (IRR)	Ms. Castillo	6:45	5 min.
d. RN Advice Line Policy	Ms. Castillo	6:50	10 min.
6. Discussion Items	Ms. Castillo	7:00	20 min.
a. RN Advice Line Metrics			
b. Monthly Stats: Calls made for post hospital discharges for each LOB			
c. Notice to MD offices: about RN Advice Line			
d. TAT report: follow up on noncompliant MCal TAT			
7. Adjournment	Dr. Lin		

