

## PROVIDER MEMO

**To:** Santa Clara Family Health Plan Providers  
**From:** Provider Network Operations  
**Date:** December 14, 2020  
**Subject:** 2021 Provider Performance Program updates and new patient auto-assignment algorithm

Dear provider,

We are pleased to announce that we will continue to offer the Provider Performance Program (PPP) in 2021. Following changes instituted by the National Committee for Quality Assurance (NCQA), the PPP will be updated to retire or include new measures as indicated below. All other program measures and resources will remain the same.

Retired measures	New measures
<ul style="list-style-type: none"> <li>• Adult BMI Assessment (ABA)</li> <li>• Adolescent Well-Care Visits (AWC)</li> <li>• Well-Child Visits in the First 15 Months of Life (W15)</li> <li>• Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life (W34)</li> </ul>	<ul style="list-style-type: none"> <li>• Well-Child Visits in the First 30 Months of Life (W30)</li> <li>• Child and Adolescent Well-Care Visits (WCV)</li> <li>• Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)</li> </ul>

### New auto-assignment algorithm

In addition to the PPP focus on quality, Santa Clara Family Health Plan (SCFHP) will be rewarding clinical quality by incorporating a provider quality score weighting as part of the new patient auto-assignment algorithm.

The auto-assignment changes will be implemented for new SCFHP patients effective January 1, 2021.

If you have any questions about the Provider Performance Program or want to know how to maintain or improve your score, please contact the PPP team at [ProviderPerformance@scfhp.com](mailto:ProviderPerformance@scfhp.com).

If you have any questions about the auto-assignment algorithm please contact SCFHP's Provider Services team to schedule a training at [ProviderServices@scfhp.com](mailto:ProviderServices@scfhp.com).